

## Ecommerce assistant

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Company: Page Personnel

Location: Bootle

Category: other-general

Great company culture, environment and events.

Permanent, full time role with great benefits.

### About Our Client

The company is a leading player in the retail industry with a significant online presence.

With a team of over 100 dedicated professionals, they focus on providing top-notch customer service to their extensive online customer base, operating from their Bootle location.

### Job Description

Assist in managing the company's online sales and presence

Handle customer queries and complaints efficiently and professionally

Work closely with the wider customer service team to ensure all customer needs are met

Monitor online customer feedback and make suggestions for improvements

Update product information and prices on the company's ecommerce platform

Contribute to the development of marketing strategies to drive online sales

Assist in the preparation of reports on online sales and customer feedback

Ensure compliance with the company's policies and procedures

### The Successful Applicant

A successful ecommerce assistant should have:

A strong understanding of ecommerce and retail

Excellent customer service skills

Good communication skills, both written and verbal

A keen eye for detail and accuracy

An ability to work well in a team

Basic understanding of digital marketing strategies

Proficiency in the use of ecommerce platforms and tools

### **What's on Offer**

A salary of £23k per year

A vibrant and supportive company culture

Full time, permanent position

Generous holiday leave

Opportunities for professional development in the retail industry

Hybrid working

Are you ready to kick-start your career in ecommerce? Don't miss out on this exciting opportunity to join a leading company in the retail industry based in Bootle. Apply today!

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### **Cross References and Citations:**

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