

## ERP Technical Manager for AX Dynamics X++

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Company: Arrow Electronics

Location: United Kingdom

Category: computer-and-mathematical

**\*Position:** ERP Technical Manager for AX Dynamics X++ **\*Job Description:** **\*ABOUT THE ROLE\***You will join and manage a technical team of software developers and DBAs responsible for developing and deploying bug patches for production defects within the Dynamics AX environment. On a daily basis your team will provide proactive monitoring of system health and performance, identify and implement system improvements, provide ITIL based tier 3 level technical support for users of the EMEA Dynamics AX system.DevOps ERP Technical Manager for AX Dynamics X++ at Arrow typically focuses on:**\* Managing all prod and non-prod code deployments for Dynamics AX\* Administer and enhance code deployment automation\* Delivering DBA services for the EMEA Dynamics AX environment (SQL Server)\* Providing system health and performance monitoring at the server, SQL and application levels\* Part of the ITIL tier 3 level technical support for Dynamics AX ERP environment\* Creating and maintenance of non-production Dynamics AX environments\* Managing code base repository and all branching and merging activity for all the Dynamics AX environments\* Maintenance and testing of ERP DR plan\* Defining and assigning task level deliverables also creating and maintaining work plans for team members\* Conducting performance reviews of team members and identifying areas of improvement, give feedback and recommend for promotions or salary increments\* Interviewing candidates and hire resources as needed\*A FEW THINGS YOU'RE AN EXPERT AT\*\* Dynamics AX 2012 R3 architecture.\* SQL Server\* Troubleshooting, software development processes\* Understanding and implementing customer requirements\* Performance monitoring and tuning techniques\* Building and a managing multi-national virtual teams**

is a plus\* ITIL foundations and certifications desired\* Microsoft Team Foundation Server, experience in code base management\* Being escalation point for on call support team members\*Your Experience\*\* Position typically requires 6 years of DevOps experience within a Microsoft Dynamics AX environment\* Position typically requires 3 years of direct IT team management experience\*Would you like to learn more about Arrow, check out these short videos: \*[

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