

Events Head Waiter

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Company: Rosewood London

Location: United Kingdom

Category: business-and-financial-operations

Job Description

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Role

We are currently looking for a **Head Waiter** to join our **Banqueting team** at Rosewood London. Our **Head Waiters** are entrusted with supporting the Events Floor Manager and supervisor in ensuring a great service delivery is provided consistently throughout all events at the hotel.

Key expectations of this role are

Ensuring that all aspects of the guest experience are delivered in allocated event spaces according to Rosewood standards.

Coordinating small upscale internal and social events to deliver heartfelt interactions with our guests.

Having a thorough knowledge of all products offered by Events to be able to maximise sales.

Effectively communicating tasks to agency and casual associates.

Profile

The ability to work in a team and build relationships with the others.

Being organised and proactive in managing your tasks.

A good understanding of how to supervise agency and casual associates.
Having a passion for events and taking ownership of the guest experience.

All our associates have the opportunity to live by our guiding philosophy which captures the essence of our culture RELATIONSHIP HOSPITALITY. Heartfelt interactions are our lifeblood. A desire to build genuine, rewarding and lasting relationships with everyone we meet comes naturally to us – it's our Calling.

Benefits

28 days paid holidays per annum including Bank Holidays

Company pension scheme

12 complimentary room nights and F&B discount worldwide

Career development opportunities

Free meals on duty

Season ticket loan

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