

F&B Support Expert Room Service - London Marriott Hotel County Hall

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Company: Marriott Hotels Resorts

Location: United Kingdom

Category: other-general

POSITION SUMMARY

Explore our very big world We are looking for a passionate Food & Beverage Support Expert to join our wonderful team at London Marriott Hotel County Hall. You deserve a career that fulfills your purpose. You deserve to dream without limits. Be a part of something bigger than yourself, join a team where everyone has a voice. Be inspired by what's possible and discover your own future. Begin your purpose, belong to a global community, and become the best version of you. At you. The impact you'll make Breakfast, lunch or dinner, the best meals aren't just made by our brilliant chefs. They're made even more memorable by the great service our guests enjoy. As one of our Waiters, you'll make sure you know every dish on the menu, so you can make recommendations and answer any questions customers may have. You'll make sure their food and drinks are served quickly, efficiently and with a smile - and if there are any issues, you'll deal with them right away. Thanks to you, our guests will feel well-fed, happy and wanting to come back for more. What you'll do To ensure that In-Room Dining and Mini Bar areas are prepared and ready for service as per department checklist. Menu knowledge is essential. To be able to recommend and to "sell" menu items using suggestive and up-selling techniques in a professional manner. To ensure that food and drinks are served in a consistent manner, in line with standard presentation for food and drinks To follow the clearing procedure and ensure all room are cleared after each shift What we're looking for A warm, people-oriented demeanor A team-player attitude A safety-first approach Positive outlook and dependability This role also requires the ability to move and lift objects weighing up to lbs. In addition, you'll need to be

able to reach overhead and below your knees, including bending, twisting, pulling and stooping, and move over uneven or sloping surfaces. Prior to employment, we'll ask you to complete safety training and certification. Perks you deserve We'll support you in and out of the workplace by offering: Team-spirited co-workers Encouraging management Wellbeing programs Learning and development opportunities Discounts on hotel rooms, gift shop items, food and beverage Recognition programs You're welcomed here Our highest priority is making you feel as welcome as our guests. We want you to know you're important to us and that you'll make an impact in your role, and for that, you'll be appreciated and valued. LONDON MARRIOTT COUNTY HALL Embrace history and luxury at London Marriott Hotel County Hall, located in bustling South Bank, steps away from Westminster Bridge. Occupying London's former City Hall, our hotel embodies the city's storied history and quintessentially British spirit. A destination like no other. County Hall tucks inspiration around every corner. We relieve stressors and anticipate every need of our guests in this beautiful space steeped in heritage. Our Gillray's Steakhouse & Bar has won awards and is famous for its extensive selection of + gins. Work in London's most photographed destination!

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