

Field Service Engineer

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Company: System Recruitment Limited

Location: Northampton

Category: architecture-and-engineering

Engineering Jobs Northampton, England £35000 - £47500 per annum Car Benefits

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Field Service Engineer

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Job Type: Permanent

Post Code: NN1 2BA

Location: Home Based – Northampton, Birmingham, Warwick, Coventry, Luton, Oxford, Milton Keynes

Salary: £35,000 to £47,500 Car Benefits

Start Date: ASAP

Candidates can live anywhere within the territory.

Sector: PLC Controlled Manufacturing Capital Equipment. CNC Machines.

Main objectives are to install and maintain high-tech manufacturing equipment (CAD / CAM hardware & software) at customer sites across the Midlands and Southern England. Occasional trips further afield across the UK and Ireland may be required from time to time.

Duties and Responsibilities:

- * Represent the company in a positive & professional manner at all times
- * Install CAD/CAM equipment
- * Upgrade CAD/CAM software
- * Provide preventive & corrective maintenance
- * Provide technical diagnostics & troubleshooting to electro-mechanical systems

* Provide technical diagnostics & troubleshooting capabilities on PC's, including windows operating systems & PC hardware

* Provide basic training to customer operatives

Education and/or Experience:

Minimum BTEC National Certificate or ONC (or equivalent) in Mechanical Engineering with good electrical, electronics and IT knowledge

5 years experience as a Field Service Engineer or in Customer Service Department in a high-tech sector

Skills Required

* Good mechanical engineering, electrical engineering and electronic knowledge

* Knowledge of CAD/CAM equipment, automation and robotics systems

* CAD/CAM software knowledge

* Good IT & software knowledge on all windows platforms

* Strong communication and Customer Service skills

* Sound ability to effectively troubleshoot and diagnose mechanical, electronic and electrical systems

* Skills to install & rebuild windows software & troubleshoot software & PC faults

* Customer oriented with a willingness to maximise customer satisfaction

The role will suit individuals currently working as a Field Service Engineer – Machinery, Field Service Engineer – Manufacturing Equipment, CNC Operator, Mechanical Engineer and be living within a commutable distance of Luton, Northampton, Birmingham, Warwick, Coventry, Luton, Oxford, Milton Keynes, Banbury or be willing to relocate.

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