

United Kingdom Jobs Expertini®

Field Services Engineer

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Company: Wayzim Technology Co., Ltd.

Location: United Kingdom

Category: other-general

Job Title: Field Service Engineer
Company Description:Wayzim is an industry-leading supplier of intelligent logistics equipment, intelligent vision systems and industrial sensors. One of the few international companies that have the integrated capabilities to research, develop, design, and manufacture intelligent logistics equipment systems and key components. We have a strong interest in finding the best employees for our company and in their being committed to us for the long term. Naturally, it is our employees who inspire our customers and partners. At Wayzim (country) , you can take your career to new heights in a challenging and exciting global environment.
Job DescriptionAs a Field Service Engineer your main functions/tasks will be:
1. Prioritising and resolving any customer technical issues on site
2. Managing and prioritising small projects concurrently across the UK. There may be rare occasions when support is needed in Europe.
3. Ensuring projects are completed on time, within scope, and budget.
4. Act as the liaison between clients, solution team and engineering teams from our Headquarter in China to ensure seamless communication and project execution.
5. Keep the CRM database updated with accurate project and client information for strategic decision-making.
6. To assist with overseeing projects from purchase orders through to final implementation and sign-off, ensuring high levels of customer satisfaction.
7. Carry out some site mechanical and electrical diagnostics to resolve any issues that may arise.
8. Working with preventive and servicing subcontract 3rd parties to ensure all of our clients expectations are maintained, this may include repairs, on-site troubleshooting and system diagnosis.
9. Training client employees on site on the safe operation and use of Wayzim products/systems
10. Stay abreast of industry trends,

competitor activities, and market developments to assist with project strategies. Job Requirements: 1. Academic qualifications in electrical engineering with mechanical experience. Project Management experience would be advantageous, but not mandatory. 2. Likely to have a minimum of 2+ years in warehouse and logistics engineering experience. 3. Experience in the assembly, commissioning and maintenance of automated systems with a focus on logistics and warehouse technology. 4. MS Office, Desirable, but not mandatory, AutoCAD and MS Project experience. 5. Time management. 6. Highly motivated, self-starter, and able to work autonomously through shifting priorities. 7. Be adept at team collaboration and client relationship building. 8. Results-oriented and problem-solving. 9. Cross-culture sensitive, experience with Chinese company is a plus. 10. Full UK Driving License. What we offer: Progressive company at an exciting point of expansion. Successful and established organisation. They believe in offering training and development and are prepared to upskill their workforce! Competitive salary. Hybrid remote. Private healthcare, also covering your family (Terms and Conditions apply). Free parking* Please bear in mind that we can not provide the work sponsorship to our candidates.

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