

French Speaking Technical Customer Support

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Company: French Selection

Location: Blackburn

Category: other-general

FRENCH SELECTION UK

French Speaking Technical Customer Support

Customer Care, Customer Service, Customer Support, Support Coordinator, Product Support, Technical support, helpdesk, contact centre, 1st and 2nd line support, IT, Tech, Fluent in French, German, Czech, Hungarian, Croatian, Serbian, Polish, Romanian, Bulgarian, Slovak, Greek, Lithuanian, Latvian, Estonian, Slovenian, Serbo-Croatian

Salary: Up to £27,900 pa + Bonus

Location: Blackburn, Lancashire - Hybrid working pattern

At commutable distance by car from Manchester, Blackburn, Bury, Burnley, Bolton, Blackpool, Preston, Halifax, Rochdale, Wigan, Huddersfield, Ramsbottom, Darwen, Bacup, Lancashire, North West of England

Ref: 133GF

Monday to Friday

Hybrid working system - 2 days in the office per week

Full training provided

[VIEW JOB DESCRIPTION > APPLY NOW](#): Please visit the French Selection UK website, vacancies section, search job reference: 133GF

Applications submitted on our website will come to us in the correct format, which means they will be processed faster & more efficiently by our team of consultants.

The Company:

Our client is a well-established and innovative tech company with international operations

Main duties:

To be responsible for providing high-quality level of customer service to customers relating to their products

The Role:

- To deliver excellent Customer Service through their helpdesk
- To resolve issues relating to the company's products
- To provide comprehensive responses to customer queries in a timely manner
- To keep accurate records and data input
- To deal with customers via phone / email / webchat
- To liaise with other internal departments
- To fulfil ad hoc duties as required

The Candidate:

- Fluent in French (written & spoken) - Essential
- Also fluent in German - Ideal
- Previous customer care experience
- Experience working in a contact centre / technical support environment - Beneficial
- Excellent communication skills
- Proactive & dynamic

Salary: £27,900 pa

French Selection, leading UK-based consultancy specialising in the recruitment of bilingual and multilingual professionals for international business (industries and services). We are the leading recruitment consultancy for German, French, Italian and Spanish speaking positions. Also recruiting for positions with other languages such as Dutch, Polish, Portuguese, Scandinavian languages, Mandarin, Japanese and Arabic.

Cross References and Citations:

1. French Speaking Technical Customer Support Theworkopportunity Jobs Blackburn Theworkopportunity ↗
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3. French Speaking Technical Customer Support Finddriverjobs Jobs Blackburn Finddriverjobs ↗
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