

# United Kingdom Jobs Expertini®

## Game Master

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Company: Tenpin

Location: United Kingdom

Category: computer-and-mathematical

Are you ready to take the lead in crafting unforgettable gaming experiences? Join our team as a Game Master, where you'll be the architect of fun, ensuring every customer leaves with a smile after an exhilarating Houdini adventure!

Part of Ten Entertainment Ltd, working for Houdini's Escape Rooms is not just a job; it's an opportunity to be part of an enchanting and thrilling experience that captivates both employees and customers alike. As an employee at Houdini's, you'll find yourself immersed in a dynamic and creative environment inspired by the legendary escape artist, Harry Houdini.

The company values innovation, incorporating cutting-edge technology into its rooms to create an unforgettable atmosphere.

If you're seeking a workplace that values creativity, teamwork, and the thrill of the unexpected, working for Houdini's Escape Rooms is the key to unlocking a truly magical career experience.

### The Role

As a Game Master you will be responsible for welcoming and engaging with customers, and providing pre-game information about their gaming experience. Part of your daily routine will involve providing an excellent customer experience, by managing game flow, conducting debrief sessions, and taking team photos, whilst being responsible for customer safety.

You will also be responsible for ensuring that consistent uniform standards are maintained and training new members of the team.

You will need to be passionate, with positive energy and have strong attention to detail, you will also need to be confident and comfortable when dealing with large groups of customers.

## **The Role**

Previous customer service experience

Skilled in public speaking, with the ability to engage and captivate groups effectively.

Proven ability to think on your feet and address challenges proactively.

Flexible availability to meet operational needs.

## **Our Fantastic Benefits**

Free Bowling for family and friends

Free Food

Enhanced Maternity, Paternity, Adoption leave

Medicash HealthCare Cash Back Scheme

Employee Assistance Programme

Free counselling

Long Service Awards

Discretionary Bonus Scheme

## **Career Development**

If you are looking for career development, then Houdini's / Tenpin is a great place to start.

We continually strive to develop our network of impressive and highly successful sites, and recognise great people contribute to great success! Most of our managers joined us as a Team Member and have progressed into management or senior roles.

## **What Happens Next?**

If you are ready to develop your career with us, click apply and complete the short application process (2 mins).

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