

General Manager - Comfy Hotel - Up to £42,000+ Bonus

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Company: COREcruitment

Location: United Kingdom

Category: other-general

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We are on a hunt for an experienced General Manager for a trendy and comfy hotel. The hotel is known for its unique blend of comfort, affordability, and a welcoming atmosphere. We are looking for a dynamic and enthusiastic individual to join the team. Experience in managing a venue with bedrooms is a MUST for this role.

Responsibilities:

1. Upholding and enhancing the reputation of the hotel for exceptional customer service by leading a team dedicated to meeting the needs of our diverse clientele.
2. Recruitment, training, and management of staff, fostering a positive and collaborative work environment.
3. Supervising the front desk, housekeeping, and maintenance teams to ensure efficient daily operations.
4. Managing reservations, ensuring accurate and efficient booking processes.
5. Handling guest inquiries, resolving issues, and actively seeking opportunities to enhance guest satisfaction.
6. Monitoring and managing the budget, optimizing revenue, and controlling costs.
7. Collaborating with the marketing team to implement strategies for attracting guests and promoting special events.
8. Ensuring adherence to health and safety regulations, maintaining a secure environment for guests and staff.

Requirements:

Proven experience in a managerial role within the hospitality industry.

Strong leadership and interpersonal skills.

Excellent organizational and multitasking abilities.

Knowledge of hospitality software and booking systems.

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