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General Manager

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Company: Away Resorts Ltd

Location: England

Category: management

Commercially curious, Guest obsessed and passionate about people - is that YOU? We are proud to have the best General Managers in the Industry. Here at Away Resorts, they inspire and develop their teams to deliver delight to our Guests and Owners, offering the most amazing holidays whilst remaining commercially astute and delivering their EBITDA. We empower our leaders to identify new opportunities and oversee any development process. We need your expertise at: The Bay Filey, North Yorkshire. Cleethorpes Pearl, Lincolnshire. What you'll be doing: Lead, manage, motivate and develop your team of Holiday Heroes to deliver delight to guests and owners, and fulfil their own potential. Deliver Park EBITDA and annual profit targets, preparing and managing budgets, identifying new profit opportunities and controlling costs. Ensure the Park standards meet with the expectations set out in our Operational Manuals and company policies and procedures, including health and safety, food safety and licensing laws. Maintain excellent sales and after-sales relationships with our holiday home owners through welcome meetings, forums, events and open communication. Skills, experience, and qualities you'll need: Prior experience as a General Manager, Operations Manager, Commercial Manager or Deputy General Manager within hospitality environment that includes accommodation. Strong leadership skills, an ability to give and receive feedback, and a track record of coaching managers to grow in their roles. Commercial and sales skills, including experience of managing capital projects. Change management experience and a flexible open attitude to change. A friendly, customer focused approach with excellent communication skills. What we can offer you: Bonus Scheme. Private Health Care. Enhanced Family Policy. Discounted Employee Scheme - PerkboxLife.

Insurance Discounts on Away Resorts Holidays On Park Discounts Awards and recognition Our Promise to You Holiday Heroes come with all sorts of different super-powers, and we welcome them all! We embrace diversity, inclusion and equal opportunities. From our investors to our teams, we love that everyone comes from different backgrounds, allowing us to grow and inspire each other. We'll never accept any form of discrimination, and we'll forever strive not just for our product to be unique but our people too. After all, wouldn't it be boring if we were all the same? In short, we want to bring your whole self to work!

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