# **United Kingdom Jobs Expertini®**

# German Speaking Business Travel Team Leader

### **Apply Now**

Company: C&M Travel Recruitment

Location: Manchester Area

Category: other-general

German speaking Business Travel Team Leader / Supervisor - Required for a large niche Corporate Travel Management Company based in Manchester, UK - This exciting opportunity is for an experienced Team Leader, Team Manager or supervisor with Business Travel or corporate travel experience to lead a small team of around 7-9, assisting the manager to grow the team further and lead the German speaking team. This successful Business Travel Company require a motivated individual, who has experience in Business travel or corporate travel and will be rewarded with an excellent salary of £30,000 - £33,000 plus around £4000 bonus per year dependant on experience (uncapped), whilst gaining competitive industry benefits. Business Travel Team Leader / Supervisor experience required:Fluent in German and English Team Manager, Supervisory or Team Leader experience is essential for this role, from within a Business Travel environment, TMC or corporate travel company In addition to the above experience of dealing with complex multisector itineraries using a GDS either Galileo or Amadeus ideally Full working knowledge of reservations through to changes, reissues and with excellent fares knowledgeBusiness Travel Team Leader / Supervisor role and responsibilities include:To deliver exceptional customer service at all times regularly monitoring and reviewing the teams service delivery. Manage your own clients in addition to providing support to that of Business Travel consultants Assist manager with coaching / training Assist staff with escalated queries and complaints which will include advice on more complex itinerariesSupport and work alongside the Team Manager to develop and build strong client relationshipsDemonstrate extraordinary customer service to your teamBusiness Travel Team Leader / Supervisor other

info:This is an excellent opportunity to work for a growing Travel Management Company, which encourage development for their staff, with excellent company benefits on offer. Hours are Mon – Friday with a small shift pattern between 8.45am – 6.30pm plus one rota weekend shift, once every 6 weeksOffice based in manchester with Hybrid working available following training Private medical Buy or sell extra annual leave Life assurance Discounted staff travel PensionCycle to work schemelf you are interested in this German speaking Business Travel Team leader position, then please contact Kelly on 0161 238 4490 or email a copy of your up to date CV to kelly@candm.co.uk or apply above and quote ref: 58864

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