

German Speaking Customer Service Rep - Remote

[Apply Now](#)

Company: Pertemps TM

Location: Southend-on-Sea

Category: office-and-administrative-support

Bilingual (English & German speaking) Customer Service Representative - £32,500 - Remote

Hair colour company is seeking an experienced bilingual (English & German speaking) Customer Service Representative to support their customer services team.

This a fully remote position working 40 hours per week - 9am to 6pm, Monday to Friday.

The bilingual (English & German speaking) Customer Service Representative will be a compassionate and persuasive individual who has an exceptional way of connecting with people. The bilingual (English & German) Customer Service Representative will have a skilful way to connect with consumers and turn things around to reduce client churn as well as gather client insights about products, services, and customer satisfaction. Duties include:

Answering a high volume of inbound retention and customer service calls from across the US, UK and EU.

Provide customer service via phone, email, and chat in both English and German.

Retain clients in accordance with company requirements and customer needs.

Document client interactions accurately.

Communicate ongoing retention activity and progress.

Project professionalism and work cooperatively with other departments and seek further advice and guidance when necessary.

The ideal bilingual (English & German speaking) Customer Service Representative will have the following knowledge, skills and experience:

Previous customer service or call centre experience

Bilingual in German and English

Experience selling in a solution or service environment with top notch phone presentation skills.

Experience utilizing CRM systems to document daily calls, meetings, and activity is required.

Organized, self-motivated, driven, and have an appetite to succeed.

Consistent track record of retaining a high percentage of clients.

Excellent communication skills, both verbal and written.

Highly motivated & energetic.

Flexible and able to thrive in fast paced, high growth environment.

ONLY SHORT LISTED APPLICANTS WILL BE CONTACTED.

[Apply Now](#)

Cross References and Citations:

1. German Speaking Customer Service Rep - Remote Respiratorytherapistjobs Jobs Southend-on-SeaRespiratorytherapistjobs ↗

2. German Speaking Customer Service Rep - Remote [Jobsearchnews Jobs Southend-on-Sea Jobsearchnews ↗](#)
3. German Speaking Customer Service Rep - Remote [HairjobsJobs Southend-on-Sea Hairjobs ↗](#)
4. German Speaking Customer Service Rep - Remote [SearchaustralianjobsJobs Southend-on-SeaSearchaustralianjobs ↗](#)
5. German Speaking Customer Service Rep - Remote [Graduatejobsnearme Jobs Southend-on-SeaGraduatejobsnearme ↗](#)
6. German Speaking Customer Service Rep - Remote [Chicagojobsearch Jobs Southend-on-SeaChicagojobsearch ↗](#)
7. German Speaking Customer Service Rep - Remote [Energyjobs Jobs Southend-on-Sea Energyjobs ↗](#)
8. German Speaking Customer Service Rep - Remote [HongkongjobsJobs Southend-on-Sea Hongkongjobs ↗](#)
9. German Speaking Customer Service Rep - Remote [StartupjobsnearmeJobs Southend-on-SeaStartupjobsnearme ↗](#)
10. German Speaking Customer Service Rep - Remote [TollywoodjobsJobs Southend-on-Sea Tollywoodjobs ↗](#)
11. German Speaking Customer Service Rep - Remote [Smartjobsearch Jobs Southend-on-Sea Smartjobsearch ↗](#)
12. German Speaking Customer Service Rep - Remote [OsakajobsJobs Southend-on-Sea Osakajobs ↗](#)
13. German Speaking Customer Service Rep - Remote [SportsjobsJobs Southend-on-Sea Sportsjobs ↗](#)
14. German Speaking Customer Service Rep - Remote [PhysicianjobsnearmeJobs Southend-on-SeaPhysicianjobsnearme ↗](#)
15. German Speaking Customer Service Rep - Remote [Asiajobscareers Jobs Southend-on-SeaAsiajobscareers ↗](#)
16. German Speaking Customer Service Rep - Remote [Switzerlandjobs Jobs Southend-on-Sea Switzerlandjobs ↗](#)
17. German Speaking Customer Service Rep - Remote [Webdeveloperjobs Jobs Southend-on-SeaWebdeveloperjobs ↗](#)
18. German Speaking Customer Service Rep - Remote [Norwayjobs Jobs Southend-](#)

on-Sea Norwayjobs ↗

19. German speaking customer service rep - remote Jobs Southend-on-sea ↗

20. AMP Version of German speaking customer service rep - remote ↗

21. German speaking customer service rep - remote Southend-on-sea Jobs ↗

22. German speaking customer service rep - remote JobsSouthend-on-sea ↗

23. German speaking customer service rep - remote Job Search ↗

24. German speaking customer service rep - remote Search ↗

25. German speaking customer service rep - remote Find Jobs ↗

Source:<https://uk.expertini.com/jobs/job/german-speaking-customer-service-rep-remote-southend-on-sea-pertemps-tm-96aad661fd/>

Generated on: 2024-05-02 by [Expertini.Com](https://uk.expertini.com)