

# United Kingdom Jobs Expertini®

## Head of Market Oversight

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Company: UK Civil Service

Location: United Kingdom

Category: business-and-financial-operations

### Job summary

#### Why this could be a great role for you

Reporting to the Director of Corporate Provider and Market Oversight, the Head of role is a member of the Corporate Provider and Market Oversight Team and is responsible for ensuring CQC Market Oversight fulfils its statutory duty of monitoring the financial sustainability of potentially difficult to replace Adult Social Care providers.

#### What you will bring

You will bring a track record of achieving the highest standards in finance and / or banking with substantial experience of complex workout and restructuring. You will have experience across a range of different restructuring solutions, dealing with contentious situations and an understanding of insolvency procedures to enable you to make judgement-based decisions in a fair and proportionate manner based on complex and potentially contentious information.

Skilled in the management of stakeholder relationships, you will be an exceptional communicator, politically astute, with the clear ability to motivate a team, delivering quality driven, people focused services. An experienced financial professional who possesses strengths in skilled communication at every level to deliver corporate objectives.

You will need to demonstrate a strong ethos of inclusive team working with a focus on team and individual wellbeing, an approach of working in partnership and collaboration with

stakeholders and the public and a drive to encourage improvement.

The CQC Values of Excellence, Caring, Integrity and Teamwork will be at the heart of everything you do.

### **Job description**

#### **JD Accountabilities:**

- . Managing the CQC's relationship with approximately 20 to 30 corporate providers in the Market Oversight scheme on financial issues;
- . Review registration and market intelligence reports to identify potential new entrants and leavers from the Market Oversight scheme;
- . Leading the financial risk assessment of corporate providers, ensuring that the analysis performed, and resultant risk judgement considers any specific business context issues;
- . Approving any changes to financial templates and risk indicators due to specific business context issues;
- . Liaising with the Corporate Provider Team to understand the potential financial impact of any quality related issues;
- . Ensuring the delivery of proportionate, evidence-based judgements on business failure risk, and a consistent point of escalation with the provider;
- . Leading the engagement with the corporate providers and senior stakeholders in standard restructuring situations, and providing support to the Director, Corporate Provider and Market Oversight in complex and/or high-profile restructuring situations;
- . Executing the regulatory actions required to ensure the CQC has enough information to assess the risk of business failure and its likely impact on the services delivered for those providers in the Market Oversight scheme;
- . Procuring additional professional support when considered necessary ( requesting an independent business review);
- . Providing support to the Director, Corporate Provider and Market Oversight in determining the point at which Local Authorities should be notified of the CQC's concerns;
- . Performance management of a Market Oversight Manager who, amongst other things, will assist with the financial analysis.
- . Ensuring effective external engagement and intelligence gathering/information sharing with all relevant stakeholders; and
- . Consistently demonstrating the CQC values and behaviours that generate trust from internal

and external stakeholders

## **Person specification**

### **Knowledge, Skills and Experience**

- . 7 years ♦ experience of complex restructuring processes;
- . 10-15 years ♦ experience in accountancy and/or banking;
- . ACA, CIMA or similar accounting qualification;
- . An insolvency qualification would be desirable;
- . Excellent stakeholder relationship management skills with a credible track record of communicating with Board level executives and senior stakeholders;
- . Ability to interpret and challenge analysis, including the ability to draw and interpret correlations between quality and financial indicators and their impact on business failure risk;
- . Experience across a range of different restructuring solutions, dealing with contentious situations and an understanding of insolvency procedures;
- . Experience of working with professional advisers, such as accountants, lawyers and insolvency practitioners;
- . Excellent communication and presentation skills in both internal and external situations; and
- . Experience of handling confidential and commercially sensitive information;
- . Knowledge and experience of the healthcare industry, in particular the adult social care sector would be desirable;
- . Knowledge of how the CQC inspects and regulates the quality of adult social care services would be desirable;

### **Benefits**

Your health and wellbeing are important to us and are supported through generous annual leave (starting at 27 days and rising with service to days, plus 8 Bank Holidays), a cycle to work scheme, discounted gym vouchers and access to a free employee assistance service 24 hours a day. We also understand the importance of financial health and offer membership of the NHS pension scheme, contributing about 14% of basic salary. You will also be able to access discounts to supermarkets, high street stores, electronics, fleet cars, plus we also have an internal reward scheme which could see you earn yourself a voucher or two! ♦ All of our Homeworkers are also kitted out with everything they need to comfortably work from home. We want to support you to succeed and be your very best, with opportunities for training and development along with the support of experienced managers and mentors. ♦ ♦

We want to make working for CQC a great experience for everyone, and to role model a

diverse and representative culture. To support an inclusive environment where colleagues feel empowered to bring their whole self to work, we support a variety of staff networks, including the Race Equality Network, LGBT+ Equality Network, Carers Equality Network, Disability Equality Network and Gender Equality network.

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