

Head of Quality and Continuous Improvement

[Apply Now](#)

Company: Community Integrated Care

Location: United Kingdom

Category: other-general

What makes Community Integrated Care a great place to work:

One of the UK's largest and most successful social care charities, Community Integrated Care, is looking for a talented and ambitious Head of Quality and Continuous to join its Quality team.

What is The Deal for you?

Flexibility! You can work this role from home, or from any one of our regional offices within England or Scotland and hybrid working is an option. You'll be prepared to travel nationally across the business and to visit our office in Widnes when required. We are happy to discuss flexible working and as standard we offer a 4 day week - you can work your full time (37.5) hours over 5 days, or over 4 days and have a 3 day weekend.

Competitive Salary : £55, - £60, per annum (dependent upon experience)

Car Allowance : £5, per annum

Pension: contributory pension scheme

Benefits Life Assurance benefit, retail discounts, holiday discounts, cycle to work scheme and travel discounts through our benefits app

Best Lives Possible You'll be working for an award-winning charity who is passionate about ensuring our colleagues and the people we support lead the best lives possible

Development We'll work with you to develop your career or to learn and experience new things.

We're passionate about developing our people!

Support : We've got a great Employee Assistance Programme and wellbeing partner and a number of other fantastic wellbeing support initiatives for colleagues.

Who you'll be supporting & more about the role:

Ideal for someone with passion and drive to lead our Quality and Assurance teams, and the goal of working in a values led, purpose-driven organisation. As part of our Senior Leadership Team this role leads the development and delivery of effective audit and quality assurance activity across the charity to drive continuous improvement and regulatory compliance that reflects best practice.

Lead and direct effective inspection activity across the charity to provide ongoing and robust scrutiny of the provision of health and social care in all services to ensure a high standard of service delivery that enables the people we support to lead **the best life possible** for all people supported by Community Integrated Care.

Day to Day

You will lead the quality assurance and continuous improvement for the charity, owning all quality related policies, processes, and controls to deliver a high performing service. You will:

Identify, plan and deliver thematic reviews.

Work with key partners across support services to develop quality assurance processes.

Play an active role in the charity's strategic programmes.

Set national standards & expectations for quality.

Strategy and audit tool development

Develop quality improvement initiatives with partners across support services.

Set quality standards and accountabilities.

Provide effective matrix management.

Provide oversight of compliance

Design and deliver thematic audit & reviews.

Lead quality interventions in/with support services.

Support Nominated Individual activity.

Develop and evaluate effectiveness of Quality Improvement tools.

Undertake reviews, investigations, and appreciative enquiries of major incidents.

Provide matrix and peer leadership to quality operations.

Lead a team of quality colleagues.

Design and monitor the delivery of an annual audit plan!

Provide additional specialist support at the agreement of the Chief Quality and Risk Officer

Health & Safety Management

Provide advice and support on quality and risk matters.

Provide safeguarding advice. Monitor, lead and report on continuous improvement activity.

About the Charity

Community Integrated Care delivers specialist care and support to almost people across England and Scotland. Our mission is to campaign for a better social care sector, built on fair funding and fair pay for our frontline carers, and to enable people to lead The Best Life Possible.

Your values:

Our Ideal Candidate is:

Confident decision maker, a leader of people, and a strong influencer.

Ability to manage complex quality problems: identifying trends and root causes, developing solutions, and tracking and monitoring the efficacy of those solutions.

Able to develop and build sound working relationships with internal and external stakeholders.

Excellent analytical skills.

Excellent written and oral communication skills.

Strategic thinking, and problem-solving skills.

Exceptional leadership and communication abilities

Ability to easily adjust to changing circumstances or requirements

Working with multiple stakeholders, managing competing commitments and deadlines.

Skills and Experience

A Degree level qualification in a relevant subject is desirable

Qualification in health and social care

Deep sector knowledge of health and social care legislation, contractual frameworks, and practice and experience of leading quality assurance systems and processes

Senior management experience of supporting services to deliver sustained quality improvement and delivering quality and compliance turnarounds.

Experiences of working with Local Authorities, ICB's and other public sector organisations, directors and influencing Executive Teams

Experience of analysing large volume data and of preparing board reports

Experience working in a large, geographically spread, multi-site organisation.

Experience in a fast-paced, dynamic, agile, environment.

Sound understanding of regulatory requirements in England and Scotland

We welcome applications from candidates who have training in quality improvement methodology or experience using quality improvement tools

Please read the job description carefully to fully understand the role and its requirements.

Interviews will be held on 16th May at our Support Services office in Widnes

Community Integrated Care is an equal opportunities employer and positively encourages applications from suitably qualified and eligible candidates regardless of sex, race, disability, age, sexual orientation, gender reassignment, religion or belief, marital status, or pregnancy and maternity

[Apply Now](#)

Cross References and Citations:

1. **Head of Quality and Continuous Improvement Topjobsearch Jobs United Kingdom**
[Topjobsearch ↗](#)
2. **Head of Quality and Continuous Improvement Schooljobsnearme Jobs United Kingdom**
[Schooljobsnearme ↗](#)
3. **Head of Quality and Continuous Improvement Jobscanada Jobs United Kingdom**
[Jobscanada ↗](#)
4. **Head of Quality and Continuous Improvement JavajobsJobs United Kingdom**
[Javajobs ↗](#)
5. **Head of Quality and Continuous Improvement Orthopedicjobs Jobs United Kingdom**
[Orthopedicjobs ↗](#)
6. **Head of Quality and Continuous Improvement Therecruiterjobs Jobs United Kingdom**
[Therecruiterjobs ↗](#)
7. **Head of Quality and Continuous Improvement Ridesharingindustryjobs Jobs United Kingdom**
[Ridesharingindustryjobs ↗](#)
8. **Head of Quality and Continuous Improvement Lahorejobs Jobs United Kingdom**
[Lahorejobs ↗](#)
9. **Head of Quality and Continuous Improvement OnlinecommunitycareerhubJobs United Kingdom**
[Onlinecommunitycareerhub ↗](#)
10. **Head of Quality and Continuous ImprovementGeologyjobsJobs United Kingdom**
[Geologyjobs ↗](#)
11. **Head of Quality and Continuous ImprovementSouthkoreajobs Jobs United Kingdom**
[Southkoreajobs ↗](#)
12. **Head of Quality and Continuous ImprovementSerbiajobsJobs United Kingdom**
[Serbiajobs ↗](#)
13. **Head of Quality and Continuous ImprovementCleanerjobsnearmeJobs United Kingdom**
[Cleanerjobsnearme ↗](#)
14. **Head of Quality and Continuous ImprovementGermanyjobs Jobs United Kingdom**

Germanyjobs ↗

15. Head of Quality and Continuous ImprovementCaregiverjobs Jobs United Kingdom

Caregiverjobs ↗

16. Head of Quality and Continuous ImprovementArgentinajobs Jobs United Kingdom

Argentinajobs ↗

17. Head of Quality and Continuous ImprovementMobileappjobsJobs United Kingdom

Mobileappjobs↗

18. Head of Quality and Continuous ImprovementMadridjobs Jobs United Kingdom

Madridjobs ↗

19. Head of quality and continuous improvement Jobs United kingdom ↗

20. AMP Version of Head of quality and continuous improvement ↗

21. Head of quality and continuous improvement United kingdom Jobs ↗

22. Head of quality and continuous improvement Jobs United kingdom ↗

23. Head of quality and continuous improvement Job Search ↗

24. Head of quality and continuous improvement Search ↗

25. Head of quality and continuous improvement Find Jobs ↗

Source<https://uk.expertini.com/jobs/job/head-of-quality-and-continuous-improvement-united-kingdom-community-integrated-74a21617dd/>

Generated on: 2024-05-04 by [Expertini.Com](https://uk.expertini.com)