

United Kingdom Jobs Expertini®

Head Waiter

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Company: Caprice Holdings Limited

Location: Richmond

Category: other-general

Scott's Richmond, nestled in the picturesque Richmond-Upon-Thames, is an exquisite dining destination celebrated for its exceptional cuisine, warm ambiance, and commitment to providing an outstanding dining experience. As a beacon of culinary excellence, Scott's Richmond offers a menu featuring the finest dishes, set within an inviting atmosphere.

Scott's Richmond captures the splendour of the original concept in Mayfair and brings it to the stunning banks of the Thames in Richmond, just outside central London.

We are currently seeking a dedicated and experienced Head Waiter to lead our front-of-house team. As the Head Waiter, you will play a central role in overseeing the dining experience, managing the waitstaff, and contributing to the overall success of our establishment. If you have a passion for hospitality, strong leadership skills, and a commitment to delivering exceptional service, we invite you to be a key influencer at our stunning restaurant.

Key Responsibilities:

- Oversee the day-to-day operations of the dining area, ensuring high service standards.
- Supervise and mentor waitstaff, providing guidance to maintain a positive work environment.
- Handle guest inquiries and concerns with professionalism and prompt resolution.
- Collaborate with the management team to organize and execute private events and functions.
- Assist in training and development programs for front-of-house staff.
- Monitor reservation systems and seating arrangements to optimize guest flow.
- Contribute to maintaining a positive and inclusive atmosphere for both guests and staff.

Requirements:

-Proven experience as a Head Waiter or in a similar front-of-house role within the hospitality industry.

-Strong organizational, communication, and interpersonal skills.

-Exceptional problem-solving abilities and a proactive approach to operational challenges.

-Ability to work in a fast-paced environment and manage multiple tasks efficiently.

-Familiarity with reservation systems and basic administrative tasks.

Benefits:

-Generous discount off your bill (including drinks), when dining in one of our restaurants across the Group

-Unrivalled opportunities for progression across the Group

-Paid overtime

-28 days holiday, increasing with length of service up to 5 extra days

-Recommend a friend scheme with great bonuses per individual referral

-Exclusive access to our discounts including money off gym memberships, travel, online shopping, gadget, and much more

-Reward programmes, long service awards, and staff recognition and incentives

Join our team and be a part of a distinguished establishment committed to delivering unparalleled hospitality.

We promote a working environment in which equal opportunity and diversity is recognised, valued, and encouraged.

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