United Kingdom Jobs Expertini®

Healthcare Apprentice (Retail)

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Company: Superdrug Location: Bicester Category: other-general

Why Superdrug?

Passionate about learning? Have an interest in health and wellbeing? As a Superdrug Healthcare Apprentice, you'll support the Pharmacy team to deliver great service to customers.

In a fast-moving environment, you'll know how to have fun too, while keeping the pharmacy's performance on track.

We're a team that puts our customers and our teams at the heart of everything we do. At Superdrug, we aim to be the best in accessible health & beauty, loved by our customers for value, choice, friendly advice, service and fun.

Our success comes from our people – they make the difference. We're all about personality, we have fun, and we work hard to deliver That Superdrug feeling!

Here's the exciting bit...a great day includes

You will work with the team in the Pharmacy department helping and serving customers, giving appropriate advice on products, ensuring shelves are stocked and the counters is welcoming and attractive.

Duties will include:

Understanding what the Superdrug Pharmacy customer wants

Demonstrating exceptional customer service

Understanding the business and maintaining the brand reputation

Resolving customer queries

Using knowledge to promote products to customers

Adhering to all policies and procedures

Your training will take place in store over the 1st 12 months, so no college days and no homework! At the end of your training period you will complete a discussion around your experiences, a multiple - choice test and an observation within your role. You will be supported throughout by your team and your assessor to achieve your Pharmacy Service Assistant Level 2.

What you'll need to succeed

A passion for learning

Be hard working and looking for variety and a fast paced working environment

Want to develop new skills

Be a real team player

Have a strong work ethic and flexible approach

Have an interest in retail pharmacy business

Be ambitious and keen to progress

Be committed to achieving your qualification

You qualify if ...

You have a grade 4 / C GCSE (or equivalent) in English and maths

You are not currently in any form of education and you are available for full time

You HAVEN'T completed a Pharmacy Apprenticeship before

You are eligible to work in the UK

Success in this role will enable you to take your next step with us, as we have a strong desire to promote from within and reward the highest achievers.

Here's how you are rewarded

Up to 28 days holiday

Up to 30% discount for you and a nominated friend and family member

Great sales incentives

During your Apprenticeship you'll also receive a staff discount and loyalty card that gives you up to 30% off products and services in store and also includes a loyalty points scheme. This is as well as online access to discounts and cash back with other retailers, all subsidised by Superdrug. As an Apprentice, you can also apply for an Apprenticeship NUS card, which gives 10% discounts at participating outlets!

Hours: 37.5 hours per week on a 13 month contract Salary: from £9.15 per hour

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