United Kingdom Jobs Expertini®

Helpdesk Network / System Engineer

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Company: Terry Parris Associates

Location: Codmore Hill

Category: architecture-and-engineering

Job Opportunity : Helpdesk Network / System Engineer

Location: Pulborough

Employment Type: Permanent

Job Summary

40% Helpdesk IT Support, 60% Systems Engineer, Covering 2 UK sites and 1 Germany site.

Key Responsibilities

* Provide helpdesk services, support IT queries, and manage service requests using Ivanti service desk.
* Maintain and develop IT systems and network infrastructure for UK and Germany in alignment with Corporate IT.
* Ensure IT security, coordinate with global IT Security team, and address potential threats.
* Select, purchase, install, and maintain corporate-approved hardware.
* Manage Microsoft and third-party software applications, including O365, with expertise in O365 admin portal and PowerShell.
* Maintain Rubrik backup solution, ensuring compliance with corporate data backup requirements.
* Ensure asset management and software licensing compliance.
* Manage printers, peripherals, and consumables.
* Provide remote and onsite support to Spellman facilities globally.
* Manage Microsoft Teams telephone system integration with IT applications.
* Adhere to ISO 9001 Quality, ISO 14001 Environmental, and Health and Safety management systems.

* Manage VMWare server infrastructure and SAN.

* Manage and maintain Active Directory infrastructure for UK and Germany.

Knowledge & Ability

* Microsoft Windows Enterprise technologies (Windows OS, Server, Office 365, SharePoint, SQL Server, CRM, Microsoft Teams).

* Third-party systems (Glovia G2, Rubrik Backup, Citrix, Windows RDS, Ivanti management suite, DLP solutions).

* Hardware solutions (SAN, Servers, Desktops, Laptops).

* Experience in system analysis, development, and deployment; knowledge of ISO 9001 and ISO 14001.

* Cisco or Aruba Switches and enterprise Wi-Fi experience.

* VMWare administration, VCP preferred.

* VOIP and Microsoft Teams Phone Systems experience.

* Strong understanding of Active Directory, GPO, DHCP, DNS.

* PMP or Project Management experience is a plus.

TPA look forward to your application.

If you meet some of the criteria, but you’re not sure your experience is completely in line with the role, apply and we will review your CV and let you know.

We will also register your details, and review your CV against other suitable vacancies.

In a lot of circumstances salaries can be negotiated, so if your salary requirements are higher than that stated, we can discuss this.

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Apply Now

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