

Hotel Services Assistant Team Leader - FTC

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Company: Spire Healthcare

Location: United Kingdom

Category: other-general

Hotel Services Assistant - Team Leader | Solihull | 12 Month Fixed Term Contract |

Competitive Salary plus Excellent Benefits At Spire Healthcare, caring is our passion and our vision is to be recognised as a world class healthcare business. We're committed to looking after people, both patients and colleagues. **Duties and responsibilities**

Leading and supporting the team, working hands on as required

Ensuring meals and beverages are delivered to patients' rooms

Responding to any ad-hoc requests from patients to ensure their comfortable stay

Assisting the catering and housekeeping teams with day-to-day duties

Making sure patients feel they are receiving a first class service at all times

Who we're looking for

A customer service-focused approach

Excellent communication and interpersonal skills

Previous experience in hospitality is desirable but not essential

Working Hours 37.5 - Working 5x days including some weekends. Shifts from 06:00-00:00

Contract Type: Fixed Term- 12 months **Benefits**

We offer employed colleagues a competitive salary as well as a comprehensive benefits package which includes but is not limited to:

35 days annual leave inclusive of bank holidays

Employer and employee contributory pension with flexible retirement options

'Spire for you' reward platform - discount and cashback for over 1000 retailers

Free Bupa wellness screening

Private medical insurance

Life assurance

Our Values

We are extremely proud of our heritage in private healthcare and of our values as an organisation:

Driving clinical excellence

Doing the right thing

Caring is our passion

Keeping it simple

Delivering on our promises

Succeeding and celebrating together

Our people are our difference; it's their dedication, warmth and pursuit of excellence that sets Spire Healthcare apart. **For us, it's more than just treating patients; it's about looking after people.**

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