

## Housekeeper - The Knaresborough Inn

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Company: The Inn Collection Group

Location: Knaresborough

Category: other-general

\*Housekeeper - The Knaresborough Inn\*What makes the perfect pub? Great ales, good food, an inviting atmosphere and the warmest of welcomes.

Standing proudly on cliffs above the River Nidd, Knaresborough is a place of ancient walkways, cobbled alleys and secret passageways.

The Knaresborough Inn is set in a picturesque location that offers something for everyone, with a wealth of history to explore and relaxing riverside walks to enjoy, and a vibrant town with a range of independent shops and boutiques. At The Inn Collection Group, we proudly stay true to our pub roots, creating inns where everyone would like to eat, drink, sleep and explore from.

Our people are the key to the success of the group and help us to ensure the customer is at the heart of everything we do. The Knaresborough Inn is now looking to recruit a Morning Cleaner.

The Inn Collection Group is a multi award winning pubs with rooms company in outstanding locations across the North of England and Wales.

Here at 'ICG' we deliver hospitality by living and breathing our core values of; Customer Focused, Courage, Execution, Honesty, Respect and Results all with our aim in Making People Happy.

Why Join Inn? - Extra paid holiday in month of your birthday- 50% off food in any of our Inns-1 bed and breakfast in any of our Inns during January, February or March- 1/3 off room bookings all year round- Friends & family pass - 15% off bed and breakfast rate- 50 on the day bookings for bed and breakfast at any of our Inns- Employee Assistance Programme - 24/7

confidential support- Weekly pay available- Tronc (...that's tips to me and you!)- Working for Best Pub Employer at the Publican Awards- Paid breaks in our Inns- Work for an Employer that gives back to their local community via our Give INN Back scheme- Mental Health awareness within the workplace - Training provided for all managers- Flexible working available This position involves early starts - 6.00am until 11am weekdays and weekends on a rota basis.\*A successful candidate will:\*\* be friendly, with a good eye for detail\* be able to remain calm under pressure\* react to guest requests so that we exceed expectations\* work as part of the Housekeeping team\* be able to work mornings through to mid-afternoon shifts as standard.\* be punctual, well turned out, and conscientious\*Morning Cleaner duties include:\*\* Cleaning to our ICG high standards\* Ensuring all our public areas are presented in their best light - clean and welcoming\* Reporting any maintenance issues to keep up with standards\* Following guidelines to keep everyone safe\* Working as part of the wider team with the shared goal of creating memorable visits.\* Managing your stocks of cleaning supplies.

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