

## Housekeeping Floor Porter

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Company: Rosewood London

Location: United Kingdom

Category: other-general

### Job Description

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### Role

We are currently looking for a **Housekeeping Floor Porter** to join our team of Housekeeping associates at Rosewood London. The **Housekeeping Floor Porter** is appointed to assist in maintaining our guest areas and housekeeping storage areas as well as fulfilling guest requests. This role offers approximately 40 hours per week spread over 5 working days.

### Key expectations of this role are

Planning and arranging appropriate supplies in the pantries needed for the day.

Efficiently supporting the floor supervisor and the team of housekeepers to deliver an engaging, refined and intuitive service.

Ensuring all guest rooms, guest floors, public areas, fire exits, stairways, service areas and service rooms are maintained to the Hotel standards

Reporting progress using the communications device provided.

Delivering guest requests in an efficient manner.

### Profile

Paying close attention to detail by not compromising on quality standards.

Having a passion for guest service and taking ownership of the guest experience.

The ability to work in a team and build relationships with others.

Being organised and proactive in managing your tasks.

All our associates have the opportunity to live by our guiding philosophy which captures the essence of our culture RELATIONSHIP HOSPITALITY. Heartfelt interactions are our lifeblood. A desire to build genuine, rewarding and lasting relationships with everyone we meet comes naturally to us – it's our Calling.

## Benefits

Competitive holiday allowance which increase with length of service

Company pension scheme and life assurance

12 complimentary room nights and F&B discount worldwide

Career development opportunities

Free meals on duty

Season ticket loan

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