

Housing Support Worker

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Company: Vetro Recruitment

Location: Brynmawr

Category: other-general

I have an **INCREDIBLE** opportunity for several Support Workers working within the Blaina and Brynmawr areas for a leading not-for-profit organisation supporting service users transition from long-term psychiatric care back to independent living within the local community. Supporting a small caseload of up to 8 service users, to build relationships with them secure tenancy and integrate them back into their community. This is an incredibly **REWARDING** role for the right candidate who is **PASSIONATE** and wants to help service users get on their feet in their new homes and live independently.

Salary: £23,379 - £25,116

Location: Brynmawr

Hours: 35 hours per week

Contract Type: Permanent

Shift Times: 6-week rolling rota covering days, nights and weekends

The Organisation:

Is an award-winning, not-for-profit housing and related service based throughout South and West Wales, employing over 400 full-time members of staff, you will have plenty of opportunities to grow and develop your skills and career, whilst working within a service where you can be the personal difference.

Benefits:

30 days annual leave plus bank holidays

An additional two gifted days are to be taken over the seasonal period.

A company culture that promotes work-life balance

Opportunities to be involved in 'Can-Do' days, giving back to local communities

A half a day's leave under the 'School Starter Scheme'

Free fruit, fresh filtered water, tea and coffee within our offices

Cycle to Work Scheme

Free eye tests at Specsavers and a contribution towards the cost of prescription glasses

Access to our internal coaching and well-being services

Free and confidential access to a 24/7 Employee Assistance Well-being Hub

Pension Contribution Scheme and we matched up to 10%

Learning and Development opportunities

Responsibilities of the Mental Health and Well-being Coach:

Willing to work towards Care Inspectorate Wales-related qualification.

Administration and supervision of medication (training will be provided).

Ensuring service users have choice and control in the delivery of their support

Front-line support of service users, primarily based over two sites in Brynmawr and Blaina.

Reacting quickly and positively to the individual needs of service users.

proactive, consistent, compassionate, flexible and focused on enabling the service user to thrive within a new environment and surrounding relationships.

Providing practical support like supporting individuals in Care and Treatment Plan reviews.

Support with medical appointments, community activities, assisting with emotional regulation, problem-solving and relationship building.

Requirements:

Have an NVQ Level 2 in Health and Social Care, or be willing to work towards it.

Training in medication administration will be supplied.

An ability to build trusting therapeutic relationships with those people who use the service. You will understand the value of setting safe boundaries and expectations and be able to do so whilst modelling positive relationships, care, kindness, and compassion.

A high level of emotional intelligence; to be non-judgemental, resilient, and empathetic. This candidate will also be a strong communicator.

Understanding of PIE, ACEs, and strength/restorative-based approaches.

Experience in representing and advocating the needs of service users.

Experience working with individuals with complex mental health needs disrupted attachments interpersonal difficulties and challenging behaviour.

A willingness to reflect positively on feedback with a desire to further personal learning.

You will be able to work under your own initiative and be responsive to changing priorities

You will have a good understanding of the wide range of community and third-sector organisations operating across the area.

You must have a full driving licence and be prepared to travel as part of this role.

The rota is a rolling rota covering six weeks. This rota includes shift patterns that cover mornings, afternoons, nights, and occasional weekend work.

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