

# United Kingdom Jobs Expertini®

## Implementation Project Consultant

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Company: SymphonyAI Retail

Location: United Kingdom

Category: business-and-financial-operations

### **JOIN US! We seek an Implementation Consultant to join our team, based in the UK!**

With more than 30 years of customer-centricity at the heart of everything we do,

**SymphonyAI Retail | CPG** helps business leaders, and their teams, identify, activate and realise efficient and effective opportunities for profitable growth in today's highly competitive omni-channel environment.

We provide the industry's only truly integrated AI-enabled solutions, tailored for the nuances and volume of FMCG/Grocery retail.

Our outstanding team of seasoned retail and CPG experts and a strong global partner ecosystem help us serve more than 1,200 organizations worldwide – including half of the world's top 30 grocery retailers and all of the top 25 global CPG manufacturers!

Our innovations span the retail value chain, providing actionable insights that drive improved performance and CPG collaboration – and ultimately, revenue and margin growth.

### **WHAT WILL YOU BE DOING?**

This role requires genuine customer focus, determination and drive. You'll be a passionate "overcommunicator" working closely with a variety of internal and client stakeholders whilst managing multiple deadlines. You will have a strong understanding of retail and retail data, with sharp SQL query skills.

You will gain an understanding of the customer's processes, ensuring a high-quality and timely software implementation.

Working with colleagues in different time zones means the successful candidate must be highly organized, strong on reporting and communicating project updates and mindful of

deadlines and the input from colleagues overseas.

## **KEY ACTIVITIES**

This role will report into a Senior Director of Implementations who is based in the US and will have a varied role that will involve:

Working very closely with clients during data discovery phases of projects, reviewing data requirements, reviewing the data sent by the client, and ensuring the data has passed all quality assurance checks.

Understanding the client's current high-level processes and recommending how to incorporate SymphonyAI's solutions into the business process to maximize value.

Creating implementation design documents, including data mapping, business rules, and mapping rules.

Collaborating with the technical team to ensure design documents are clear and concise.

Building AI models from the customer data.

## **WHAT WILL YOU BRING?**

Bachelor's Degree in business related subject

Business analysis experience

Works well with customers and colleagues

Familiar with retailer category management / merchandising functions: pricing, promotion, item management, and personalization

Passion for structure and order but with a demonstrable ability to adapt quickly to change

Highly self-motivated with superlative problem-solving skills

Resilience – productive under pressure

Unfazed working with people of all levels in an organization and capable of building trusting and enduring work relationships.

Excellent communicator, negotiator and influencer.

Expert listener used to threading together multiple conversations and putting ideas into action.

Strong SQL query skills for mining the client data

## **WHY US?**

We have a start-up spirit within a large and growing international company

Exciting technology including Artificial Intelligence

Communication, Innovation and Collaboration are among our watchwords

We will support and explore your ideas: if you can do it better, we want you to show us!

Our teams comprise incredibly talented and passionate people who love what they do

We will support your career growth and development

Generous benefits including flexible working, private healthcare, company contribution to pension, wellbeing / fitness reimbursement scheme, social and charity activities, generous holiday entitlement, your birthday off and lots more!

## **WHAT ELSE DO YOU NEED TO KNOW?**

Location – Hybrid - London/UK

Attractive annual salary, bonus and generous benefits #LI-VA1 #LI-Hybrid

SymphonyAI will be launching a new Applicant Tracking System on January 1, 2024. As part of this transition, data related to your application will be migrated to the new system.

By submitting your application, you acknowledge and accept that your application data will be transferred to the new Applicant Tracking System. We assure you that your information will continue to be treated with the utmost confidentiality and in accordance with our privacy policy. However, if you prefer not to have your application data migrated, you have the option to opt out. Please contact us at with your request, and we will ensure your data is excluded from the migration process.

Thank you for your understanding and continued interest in joining SymphonyAI.

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