

## In Room Dining Order Taker

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Company: Rosewood London

Location: United Kingdom

Category: other-general

### Job Description

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### Role

We are currently looking for an **In Room Dining Order Taker** to join our team of associates in **In Room Dining team** at Rosewood London. Our **In Room Dining Order Takers** are appointed to attend to all resident guests requests for the In Room Dining department efficiently and courteously at all times.

### Key expectations of this role are

Delivering all aspects of the in-room dining experience according to Rosewood standards.

Dealing with guests request in a timely and courteous manner.

Having a thorough knowledge of all products offered by In Room Dining and the hotel.

Ensuring administrative tasks are completed efficiently to allow the seamless flow of operations.

### Profile

The ability to work in a team and build relationships with the others.

Being organised and proactive in managing your tasks.

Having a passion for guest service as well as food and drinks.

Being able to communicate clearly and effectively.

All our associates have the opportunity to live by our culture by being engaging, refined and intuitive in everything they do. Our principles allow a high degree of creativity and empowerment to foster a culture of Relationship Hospitality.

## Benefits

28 days paid holidays per annum including Bank Holidays

Company pension scheme

12 complimentary room nights and F&B discount worldwide

Career development opportunities

Free meals on duty

Season ticket loan

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