United Kingdom Jobs Expertini®

Infrastructure Cloud Engineer - (Home Based & Location)

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Company: ENGIE Location: United Kingdom Category: computer-and-mathematical

Exciting Opportunity: Infrastructure Cloud Engineer (Home Based & Location - Bristol, Exeter & Swindon)

About Engie

ENGIE is a global leader in low-carbon energy supply and services. We have been active in the UK energy market for over 20 years, and our investments in energy infrastructure are focused on energy storage and renewable energy (solar, wind, biogas), whilst supplying energy to organisations of all sizes.

We are reshaping the energy future by reconciling economic performance with a positive impact on people and the planet, and we are looking for people who are committed to help turn our vision into reality.

About the role

Working as part of the Infrastructure & Operations Team, this role will have responsibility for ensuring operations of hybrid (on-premise and cloud-based) infrastructure services for various ENGIE UK business units / operations, across a number of platforms. The role requires in depth practical knowledge of a wide range of infrastructure services, involves offering advice and guidance to the IT colleagues and customers and liaising with 3rd parties on support issues where appropriate.

ENGIE are recruiting **aorInfrastructure Cloud Enginedis** role is **home based but there might be regular travel to offices in Exeter**. This is **aPermanent** role, working full time Monday to Friday. On offer is a competitive salary, bonus and benefits package.

Key Responsibilities

Design, build, maintenance and support of core infrastructure services hosted on-premise or in the cloud

Support and maintain infrastructure in Engie's regional operational sites in South West England

Travel to operational sites as required for both scheduled work and incidents as required.

Liaise and engage with the wider Infrastructure team remotely and occasionally on London and /or Leeds

Monitoring and optimising of infrastructure services to ensure availability and reliability

3rd line support infrastructure incidents within agreed SLAs

Ensuring all incidents are updated in a regular, accurate and timely manner

Escalating incidents when required · Perform systems administration activities such as performance tuning and data management

Ownership of infrastructure services projects and their successful design and delivery

Install and provision of new infrastructure services, upgrade and patch existing estate

Key Requirements

Experience in management, delivery and support of cloud services

A good working knowledge and understanding of infrastructure management

Experience implementing and configuring monitoring, patching and optimisation tools

Knowledge of Public and Private Cloud services – eg AWS and Azure

Knowledge of/experience of Industrial operational and control technologies including:

Networking ICS (Industrial Control Systems) / Networking SCADA (Supervisory Control and Data Acquisition) systems

Knowledge of wider OT (Operational Technology) systems · Zscaler ZIA/ ZPA management and config

Network Firewalling host-based firewalls, web application firewalls (WAF) and cloud firewalls

Experience in virtualisation technologies and platforms

Awareness of ITIL best practice framework.

Project and delivery experience

Experience of working effectively in a small team environment

What benefits we offer?

Flexible Working

We understand the importance of work-life balance and recognise that everyone is striving to find the perfect one between work and home life. That's why we offer a hybrid working model that combines the convenience of remote work with the benefits of collaborating in a professional office environment. You'll have the flexibility to work from home part of the time, allowing you to optimise your productivity while enjoying a comfortable work setup.

Bonus Programme

We reward your hard work and dedication with a competitive bonus programme that recognises and values your contributions. Your efforts are appreciated and directly reflected in your financial rewards.

Life Assurance

We prioritise your peace of mind by offering life assurance coverage. You can feel confident knowing that your loved ones will be protected in the event of the unexpected.

Income Protection

Your financial security matters to us. Our income protection benefits ensure that you have a safety net in place, providing a valuable source of income if you're unable to work due to illness or injury.

Employer Pension Contribution

We invest in your future by contributing to your pension plan. You can enjoy the confidence and peace of mind that comes with knowing that you're building a solid foundation for your retirement.

Healthcare Cash Plan

Your well-being matters to us, which is why we provide a healthcare cash plan. You'll have

access to a range of healthcare benefits, including reimbursement for medical expenses, dental and optical care, and more. Take care of yourself and your family's health without financial worries.

myENGIE

We offer a range of flexible benefits to employees alongside hundreds of retail and lifestyle discounts through myENGIE.

Diverse Employer

ENGIE's purpose is to accelerate the transition towards a carbon-neutral economy, through reduced energy consumption and more environmentally friendly solutions, and we know that the most successful businesses are the most sustainable ones. Diversity, equity and inclusion is key to sustainability and success and our goal is to attract, engage and retain the best talent, bringing the best thinking to our business from inside and outside of our industry. Our ambition is to make sure everyone at ENGIE feels valued, respected and included. We know that diverse teams have more creativity, imagination, innovation and problem solving capabilities, so we are committed to tackling inequalities and creating a diverse and inclusive business.

Equal Opportunity

We're an equal opportunity employer, which means we'll consider all suitably qualified applicants regardless of gender identity or expression, ethnic origin, nationality, religion or beliefs, age, sexual orientation, disability status or any other protected characteristic. We recruit and develop our people based on merit and we're committed to creating an inclusive environment for all employees. During the application process you will be asked to complete an equality questionnaire on a voluntary basis and any data we collect will be treated confidentially and used for evaluation purposes only. This helps us understand our audience so we can make sure we are doing everything we can to attract a diverse range of people and ensure our recruitment processes are fair and inclusive.

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Generated on: 2024-05-04 Expertini.Com