Infrastructure Engineer

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Company: talentspalogo

Location: Bristol

Category: computer-and-mathematical

The Specialized Finance global business unit (GBU) of Sopra Banking Software is focused on providing targeted financial software applications to large banks and motor manufacturers. These financial applications are provided in almost all cases under a Software as a Service (SaaS) model. The SaaS services are hosted across 5 globally distributed data centres and an ongoing transformation project over the next 5 years into Amazon Web Services (AWS). We are looking for a knowledgeable and experienced Infrastructure Engineer to join a team of six people providing enterprise management of our data centre infrastructure. This team play a vital role in the provision of services to our customers globally.

The data centres (managed at site level by some of the worlds leading providers) hosts Sopra Banking Software owned and managed hardware. The server and storage hardware is HP Enterprise equipment, with networking devices being a combination of Cisco and HPE routers and switches.

The successful candidate must have a in-depth understanding of HPE and ideally Cisco hardware, extensive knowledge in the management of VMware, Linux operating systems (ideally RedHat), good knowledge of networking and Microsoft Windows Server, and preferably knowledge of Oracle Database and MS SQL.

Projects in 2024 include the upgrade and entirely new deployment of HPE hardware in the UK & US data centres, along with a team program to manage the infrastructure software to the latest versions from vendors such as VMware, RedHat, Oracle and Microsoft.

What are will the role involve?

Maintaining and continuously improving data centre infrastructure.

Adopting, configuring, and maintaining third party products, as used in the overall service delivery, considering concerns such as security, cost, and functionality.

Critically evaluating processes and methods of working and work to improve their efficiency.

Providing high quality infrastructure support to our employees and customers, including, when necessary, attending meetings (almost entirely hosted via MS Teams).

Providing on-call support [joining a 24x7 paid for rota] to ensure out of hours SLA impacting outages can be remediated.

Working alongside product teams to ensure that infrastructure capability and processes are aligned to their needs and strategic goals.

Keeping up with industry trends, applying new best practices back into process design, and advocate for those standards to be adopted.

Ensuring capability meets the required information security standards that Sopra Banking Software need to conform to (, ISO 27001), conformity to those standards can be clearly demonstrated and evidenced.

Taking on all tasks and responsibilities that is required of the team.

The current team is based in Yate, a town on the edge of Bristol, and the role will require the candidate to either be based close to this office, or travel occasionally to attend team meetings, aiding collaboration.

Qualifications

Very good understanding of HPE and ideally Cisco hardware.

Extensive knowledge and experience in the management of VMware and Linux operating systems (ideally RedHat).

Good knowledge of networking, Microsoft Windows Server, and anti-malware solutions.

Knowledge of Oracle Database and MS SQL would be an advantage.

Knowledge of cloud technologies, specifically a working knowledge of AWS, will be an advantage.

Ability and confidence to analyse and communicate with customers regarding the above domains.

Experience and confidence of leading technology implementations, guiding colleagues as necessary in deploying new and updated solutions.

Capable of pro-actively challenging solution designs to reach an optimal outcome.

Additional Information

At our organization, we are committed to fighting against all forms of discrimination. We foster a work environment that is inclusive and respectful of all differences.
All of our positions are open to people with disabilities.

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