

## Infrastructure Engineer - (Networking / Server)

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Company: Excelerate

Location: Gloucestershire

Category: other-general

Role - Infrastructure Project Engineer (Networking / Servers) Type: Permanent Location:

Gloucester (on-site) Salary: Up to £40,000 + Excellent Benefits & Car Allowance

An Infrastructure Project Engineer works in partnership with internal and external customers to successfully deliver Projects. Project Engineers form part of the Technology division whose mission is to support and enhance our customers' infrastructures so that they can meet their business objectives. They work closely with internal divisions to ensure that Projects are delivered according to expected scope, delivered within time constraints and budget, and successfully supported thereafter. Engineers will assist the Sales division in providing strategic guidance to customers in respect of current and future technology and infrastructure requirements.

**Duties and Responsibilities**

- Deliver technical projects according to project deliverables as outlined by Senior Consultant and Sales division
- Be responsible for post-project handover, progress project updates and service improvement reviews for supporting stakeholders
- Update and maintain project documentation and knowledgebase to enable effective handovers to Service Desk or IT teams
- Provide support in resolving change management issues
- Liaise with the Sales team to enable new business and to review customer infrastructures highlighting areas for improvement or modernisation
- Research and be aware of new and emerging technologies and how this can enhance customer infrastructures
- Participate in the escalation point on call rota

**Experience & Skills Required:**

- Essential 2 years or more experience working in an IT support environment or for a Managed Service Provider
- Excellent working knowledge of Windows Server environments and Networking (HP, Cisco)
- SharePoint & One-Drive Experience
- Exposure to Virtualisation

technologies including VMware, Hyper V, Azure environments Experience working on IT infrastructure projects involving planning, installation, and documentation Ability to develop project Plans and associated communications documents Good working knowledge of Office 365 Admin, MS O365 Suite At least 1 formal IT qualification preferred e.g. Cisco CCNA, MSCA, MSCE or equivalent Full UK driving licence Desirable ITIL V4 Foundation Excellent working knowledge of one or more of the following:- Veeam backup, Firewalls (SonicWall, Sophos), Antivirus configuration experience Working knowledge of Cloud Technologies with an interest to develop and progress into this area Knowledge of structured & fibre cabling If you are interested with a relevant background please do not hesitate to apply immediately, or email milesb@excelebrate.co.uk We look forward to processing your application.

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