Infrastructure Engineer - Webex Notify.

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Company: Cisco

Location: Reading

Category: computer-and-mathematical

Senior Infrastructure Engineer - (VmWare, Azure, SAN, LAN/WAN))

Server Engineer - Senior sought to join a 4 person 3rd/4th line infrastructure team. You will be responsible for project and advanced technical support work relating to the firm's server infrastructure including hosted in Azure and in 'colo' datacentres. Infrastructure includes Azure technologies, VmWare, SAN storage and multiple networking technologies.

Other responsibilities include:

·Supporting the operations and maintenance of the Azure and VMware virtual infrastructures.

·Monitor, maintain and support server infrastructure hosted in multiple 'colo' 24x7 Production Data Centres, which includes participating in the 'on call' support rota and visits to the datacentres for hardware maintenance/installations where necessary.

·Involvement in the migration of existing on-prem servers and services into our Azure environment.

·Ensure that the BAU service is prioritised and all incidents, problems and service requests are responded to in an efficient manner without negatively impacting SLA's and reporting metrics in place.

·Work closely with 3rd party vendors to provide support for the server infrastructure, corporate network, storage and associated 3rd party products

·Create, maintain and review operational process and support documentation.

And you...

You will ideally have a broad range of server infrastructure skills and will have a solid background working with the Microsoft Infrastructure technology stack. A solid background in Azure and also physical hardware management of servers and other infrastructure in a DC environment is essential.

The ideal candidate will have the following capabilities and experience:

·VMWare design and administration experience, including expert knowledge of vSphere, ESXi.

·Excellent Azure administration skills

·Azure architecture experience

·Experience of supporting Enterprise Infrastructure environments

·Must have strong experience supporting an enterprise Microsoft Windows environment.

·Ability to plan and implement technical changes without unexpected disruptions to the service and with minimal oversight.

·Knowledge and experience of managing Cisco and HP Hardware

·Knowledge and experience of supporting enterprise storage solutions

·Knowledge and experience of supporting enterprise monitoring systems

·Data Networking (including switching, routing and firewalling)

·Experience working in a fast paced environment

·Excellent communication skills

·Works well under pressure and to tight deadlines – is calm and process-oriented

·Ability to work in a team as well as taking own initiative

·Comfortable dealing and working with colleagues from all areas of the organisation chart and throughout our global offices.

·Desirable: Juniper firewalls experience

·Desirable: Linux OS experience

Key Performance Indicators:

·Effectively manage all assigned Infrastructure projects and tasks through to completion

·Produce full documentation for any additions/changes to the infrastructure environments and follow the Change Management process

·Build good working relationships with the other teams in order to be able to provide an effective service

·Advancement of the internal Infrastructure processes and tools to meet existing and future requirements

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