

United Kingdom Jobs Expertini®

International Events Manager (Maternity Cover - 12 month FTC)

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Company: Five9

Location: United Kingdom

Category: business-and-financial-operations

Join us in bringing joy to customer experience. Five9 is a leading provider of cloud contact center software, bringing the power of cloud innovation to customers worldwide.

Living our values everyday results in our team-first culture and enables us to innovate, grow, and thrive while enjoying the journey together. We celebrate diversity and foster an inclusive environment, empowering our employees to be their authentic selves.

The INTL Events Manager performs various functions to ensure effective and successful industry, Five9 owned, and partner events to drive lead generation and awareness for the company.

Key responsibilities include:

Manage the event budget and be responsible for the execution and analysis of each program.

Delegate appropriate deliverables to creative team and 3rd party vendors, oversight of all the delegated items, bi-monthly one on ones that are tracked and documented.

Increase the engagement strategy, creative approach, planning, and execution of the onsite events in GTM countries including Germany, UKI, Iberia, as well as Colombia, Mexico and Brazil events, including day-of-event management where appropriate.

Responsible for communications and promotional strategy and the execution of materials for all industry and partner events including a more robust social media strategy.

Provide comprehensive post-event SWOT analysis and insights

Influence and negotiate with 3rd parties as needed in the best interests

Produce detailed timeline for events, e.g., timelines, venues, suppliers, legal obligations, staffing, and budgets

Ensure insurance, legal, health, and safety obligations are adhered to

Act as the project manager of the events, including managing messaging, development of activities, and overall execution of the event.

Requirements – Skills, Abilities, and Knowledge

Bachelor's degree

4+ years of event management experience

Extensive knowledge managing vendors and partnering with internal business cohorts in supporting operative events

Experience leading a diversity of events

Exceptional communication and presentation skills, both written and verbal

Strong attention-to-detail, self-directed initiative

Exceptional time, resource management, and organizational skills

Operational project management skills and experience creating work plans, meeting agendas and other collaboration tools

Strong influencing and negotiation skills

Demonstrated proactive commitment in evolving events based on feedback and guidance Effective, independent decision-making ability

Calm appearance under pressure

Sense of humor and capacity to succeed in a fast-paced, dynamic organization.

Language skills in English and at least one additional language, German and or Spanish would be a plus

International Travel required

Please note this is a 12 month fixed term contract

#LI-Remote #LI-ND1

Five9 embraces diversity and is committed to building a team that represents a variety of backgrounds, perspectives, and skills. The more inclusive we are, the better we are.

Five9 is an equal opportunity employer.

Our headquarters are located in the San Francisco Bay Area with global hubs in the United Kingdom, Germany, Philippines, Portugal, and Australia.

View our privacy policy, including our privacy notice to California residents here: .

Note: Five9 will never request that an applicant send money as a prerequisite for commencing employment with Five9.

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