

## IT Change Manager

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Company: Erin Associates

Location: Northampton

Category: computer-and-mathematical

IT Change Manager – ITIL – Northampton, Northamptonshire – hybrid working role  
Salary – 55-58k plus excellent benefits, hybrid working with 1 day a week in their Northampton offices.

We have a new role for an advanced organisation who are constantly pushing for pushing for positive change within their business, with continued success they are looking to add an IT Change & Release Manager to their technical services team.

The IT Change Manager oversees all IT change activities, including software releases and infrastructure changes, ensuring smooth operations. With a solid background in Change Management, you'll lead release governance, establishing frameworks for safe and efficient change delivery.

Core skills for this Change Manager

- \* ITIL Foundation v3 or ITIL4 is essential
- \* Candidates must have 2-3 years' experience in an ITIL Change and Release Management role
- \* Ability to influence others to promote good working practices, or to change opinions
- \* Takes responsibility for tasks and sees them through to completion
- \* Highly organised, capable of assimilating and making sense of large amounts of data
- \* Thorough understanding of the Software development lifecycle, SDLC, & IT Infrastructures
- \* Possess a genuine desire to help people to facilitate change for the business

This role will see you producing training material whilst delivering training sessions on embed the culture of Change & ITIL. This is a diverse role which will see you working across the

organisation driving positive change and will develop an effective way of working with Agile/Devops teams to ensure visibility of changes without slowing output.

Keywords; Business Change, Business Change Manager, Change Manager, Release Manager, IT Service Delivery Manager, Northampton, Northamptonshire, Midlands, ITIL, IT networks & infrastructure, Change Management, Bedford, Kettering, Bank, Release Management, remote, #wfh

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Erin Associates Ltd is acting as an Employment Agency in relation to this vacancy.

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