

IT Infrastructure and Security Manager

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Company: Welcome Break

Location: United Kingdom

Category: other-general

IT Infrastructure and Security Manager

Milton Keynes, MK16 9EZ

Salary range £60,000 - £70,000

Full time role.

Hybrid working model.

We're looking for IT Infrastructure and Security Manager to join us to drive, deliver and support these technologies while leading our internal Infrastructure team. This exciting role plays a key part in shaping our future, ensuring we continue to invest in secure, stable, and scalable technologies while remaining technically hands-on when needed. The role-holder will have a passion for technology, innovation, and IT Security and compliment this with the skills, experience, and dynamism to provide management and leadership in a modern workplace, working with the IT department and key stakeholders across the business.

What will your role look like?

You will be responsible for:

Developing, and optimising best-of-class IT Infrastructure and IT Security architecture, technologies, and services across the Welcome Break business.

Delivering and supporting our End-User-Computing including; build, deployment, management of workstation/laptop/mobile and the Microsoft 365 technology stack.

Ensuring IT and Cyber Security is at the forefront, maintaining hardware, software and

network security measures and controls, and assisting in related governance, risk & compliance.

Working with Head of IT Operations and IT Director; design, plan, and deliver the roadmap for each element of the multi-year IT System & Infrastructure strategy.

Lead the internal IT Infrastructure team; guide, coach and manage the team including personal development and succession planning, ensuring the function evolves to meet future needs.

About you

Ideally we are looking for someone who has:

Proven experience in a similar leadership role (IT Infrastructure Manager, System Administrator, Infrastructure Lead) for a minimum of three years.

Experience in a similar industry (Retail, Hospitality, QSR, FMCG) is desirable but not essential.

Excellent Team and Line Management skills with the ability to lead and manage a dynamic, fast-paced, and delivery-focused team - coaching, mentoring, and evolving as needed.

Excellent working technical knowledge across IT Infrastructure technologies including WAN/LAN/WLAN (SDWAN, MPLS, Fortinet, Aruba), Cloud (Azure/AWS), Domain Services (AD, AAD), Servers (Windows), Hosting/virtualisation (Nutanix, VMWare), End User Devices, Endpoint Management (InTune, Autopilot) and Endpoint Protection (Sentinel, Defender).

Experience in the full Microsoft 365 technology stack including Apps and Collaboration.

Strong functional knowledge of all components in the overall IT landscape including networks, cloud and hosting technologies, servers, end-user-devices, operating systems, and applications.

Retail and Hospitality technologies (POS, CRM, ERP) experience is desirable but not essential.

Strong understanding of IT and Cyber Security including technologies, principles, processes and compliance. Experience in ISO 27001 or Cyber Essentials+ certification or any Cyber security qualifications (e.g. CISSP) are highly desirable.

We also have some great benefits;

Bonus Scheme

Private Healthcare scheme provided by Vitality

33 days Holiday (inc. BH) - entitlement increases with service

Pension Scheme. 4% employer, 5% employee contribution.

Employee discounts (50% off onsite KFC, Burger King, Starbucks and Pizza Express to name a few)

My Welcome Break discounts - savings at hundreds of high street retailers including fashion stores, electrical retailers, supermarkets and travel companies

Career progression and brilliant training programmes

Cycle to work scheme - salary sacrifice scheme allows you to save money on bikes – including e-bikes

Free onsite parking at all Welcome Break sites

Free lunch provided in office (sandwiches, pasta pots, rolls) as well as Tea and Coffee

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