

# United Kingdom Jobs Expertini®

## IT Intern

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Company: Raytheon Technologies

Location: Kilkeel

Category: computer-and-mathematical

### Unspecified

Collins Aerospace is a leader in technologically advanced and intelligent solutions for the global aerospace and defence industry. Created in 2018 by bringing together Rockwell Collins and UTC Aerospace Systems, Collins Aerospace has the capabilities, comprehensive portfolio and expertise to solve customers' toughest challenges and to meet the demands of a rapidly evolving global market.

At Collins Aerospace, our Interiors team is focused on innovation, safety and cost efficiency. But we don't just get people from point A to point B. We're committed to making air travel more comfortable, connected and secure. As a leader in aviation interior products and services, we're helping airlines and original equipment manufacturers create a positive experience for their customers. With offices and manufacturing facilities in more than 12 states across the U.S. and more than 10 countries around the globe, we're changing the game of aircraft interiors. Are you ready to join our team?

As a leader in the aerospace industry, we have a number of exciting positions available right now, including **IT Intern** in our Seating business located in Kilkeel, Northern Ireland.

#### **The successful candidate can expect to:**

Ensure all reported application problems and helpdesk tickets are tracked and resolved in a timely manner

Carry out troubleshooting and fault fixing to maintain end-user systems and applications

Carry out the installation, upgrading and configuration of IT software

Ensure compliance of the Company's security policies and standards

Complete key administrative tasks within the department

## **The Person**

### **Collaborates**

Building partnerships and working together with others for the greater good.

### **Communicates Effectively**

Developing and delivering multi-mode communications that convey a clear understanding of the unique needs of different audiences.

### **Courage**

Stepping up to address difficult issues, saying what needs to be said.

### **Customer Focus**

Building strong customer relationships and delivering customer-centric solutions.

### **Develops Talent**

Taking an active role in the growth of yourself and others to meet both career and organizational goals.

### **Drives Results**

Consistently achieves results, even under tough circumstances and empowers others to do the same.

### **Instils Trust**

Gaining the confidence of others through integrity, credibility, and authenticity.

### **Strategic Vision**

Seeing ahead to future possibilities and translating them into breakthrough strategies.

### **What you need to succeed?**

#### **Essential Criteria:**

Working towards a degree in a relevant IT discipline

Customer service focused approach with a proactive and strong work ethic

Excellent communication skills, both verbal and written

Demonstrative ability to work as part of a team and individually

Experience of PC hardware setup and configuration

Excellent working knowledge of Microsoft Office applications and Windows based environments

**Desirable Criteria:**

Previous IT helpdesk experience

**How to apply:**

**Please note, it is the candidate's responsibility to clearly outline how they meet the criteria required for this role.**

Collins Aerospace is an Equal Opportunities employer.

**Benefits:**

**People are core** to what we do. As such, we are committed to providing an industry leading benefits package. We offer a highly competitive salary, annual bonus, and many other benefits to include:

25 days Annual Leave & 9 Public Holidays

Attractive Compensation Package

Early finish Fridays

Hybrid Work Options (\*Role dependent)

Professional Development + Growth

Support with professional fees

EAP (Employee Assistance Programme)

Healthcare benefits (including healthcare cash plan)

Staff Discounts

Work/Life Balance

Wellness Programs

Employee Recognition

Employee Referral Bonus

Free onsite parking

Death in Service Benefit

Generous Employer Contribution Pension Scheme

Opportunities for progression and development

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