

IT Project Engineer, Team Leader

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Company: Trusted Technology Ltd

Location: Basingstoke

Category: computer-and-mathematical

IT Project Engineer, Team Leader

Location: Field Based - Mainly Hampshire, into South and Central London, and surrounding areas

Salary: £35k-£40k, DOE + Benefits + Profit share

Contract: Full time, Permanent

Hours: 37.5 hours per week

We will offer you:

- * Company Profit Share (first £3,600 is tax free)
- * 22 days annual leave plus bank holidays, increasing with length of service.
- * Birthday as additional paid leave.
- * Additional paid leave (dependent on company performance).
- * Company sick pay policy.
- * Ongoing training and support
- * Pension Scheme.
- * Private Medical Insurance including dental.
- * Ongoing training and support.
- * Company car including private use or additional £4k PA + mileage

Join us as an IT Project Engineer, Team Leader

Trusted Technology Partnership is specialist provider of IT Infrastructure and Support Services for over 25 years. Our core services are support desk, on site engineering, project management and delivery, storage and logistics and technical consultancy. We

encourage our colleagues to progress, including into other teams and departments. Join our friendly company with a great team and positive company culture.

We are an Employee Ownership Trust, a growing company and a recent winner of the South Coast Tech Awards, Leadership Team of the Year 2023.

The Role

This is a fantastic career opportunity for an IT Engineer with technical experience of installing and upgrading Server, Desktop and Network infrastructure as part of a project team. The successful candidate must be technically astute across all areas of desktop and infrastructure, whilst having very strong face to face communication and customer service skills. We provide outsourced IT service and solutions to the NHS, so experience working in this type of environment is beneficial.

The candidate would ideally be based in the Hampshire region for best access to customers locations.

Given the nature of our projects the candidate could be required to travel and work in areas such as Hampshire, London, Surrey & Dorset.

Mileage will be paid at approved Mileage rates set by GOV UK

What you will do

In this role you will be a point of escalation and a line manager for a small team of engineer and being a point of technical escalation for hardware issues but also be required to deal with complex software issues.

Work on your own or in a team to deploy technical infrastructure solutions.

The Skills you will need

Demonstrable technical experience in:

- * Imaging and deployment of technologies for Windows 10/11
- * Installing and configuring Microsoft 365 Applications
- * Network installations, and comms cabinet patching
- * Knowledge or exposure in managing:
 - * Windows Server (Apply online only)
 - * Active Directory management
 - * IP address management though DNS & DHCP
 - * Group Policy Management
 - * Virtualisation technology, Hyper-V, or VMware

Excellent interpersonal skills:

- * The ability to communicate verbally and in writing to both technical and non-technical audiences Able to manage changing workload and priorities
 - * Able to work both within a team or alone using initiative
 - * Managing and resolving end user problems
 - * At least 12 months experience managing people, to include day to day management E.G holiday requests and absences as well as performance reviews and leading and motivating a team.
- For this role you will need a Full driving license and this role is subject to a standard DBS check.
- No agencies please.

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Cross References and Citations:

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