

Junior Onsite IT Support (1st line)

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Company: Eutopia Solutions

Location: Manchester Area

Category: other-general

IT Support (1st Line) Manchester £24,000- £28,000 plus bonus and benefits Our client is looking to an onsite IT Support professional to join their Manchester office. You will be providing day to day face to face support on a range of IT issues to onsite users. You will be assisting end users with support on a number of applications and setting up, configuring and troubleshooting desktop, printer and mobile devices, in addition to performing regular routine maintenance. You will also have the opportunity of working on projects with the wider Technology Teams. The Manchester site is one of a Global network of offices and our client is acknowledged as one of the largest in their sector. This is a front facing role and so in addition to experience in end user IT Support in a commercial environment, excellent customer and communication skills are vital. The vacancy has arisen due to internal progression, and our client actively encourages upskilling, training and continuous professional development. This is an ideal opportunity for someone looking to enhance their career in a supportive environment where career progression is encouraged. There is a requirement to be onsite Monday to Friday 9:30am – 5:30 pm. Skills and experience required minimum of 1 year IT Support experience in a commercial environment offering end user support in a wide variety of software programs, including Windows OS and Microsoft Office 365 (Word, PowerPoint, Excel and Outlook) knowledge of standard hardware components and peripherals in supporting mobile devices (i.e. iPhone, iPad, Android devices) in a corporate environment Apply now for immediate consideration

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