

Junior Product Tester

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Company: CDL Software

Location: United Kingdom

Category: other-general

As a Junior Product Tester your work is crucial to the smooth running of thousands of insurance quotations and transactions. Your responsibilities would include;
Designing and implementing test plans / test cases to assure the quality and functionality of various insurance products

Collaboration with developers and Product Managers.

Assisting clients with product queries and issues as required.

Ensuring that service level agreements are met to satisfy client needs.

Carrying out daily processes to successfully distribute insurance product rates to clients.

Consider the real-world implications of any discrepancies or issues with insurance products and / or their interaction with CDL's quoting systems.

About CDL

CDL is one of the UK's leading software development houses, employing over 600 people at its campus in Stockport. It has a consistent history in the high-volume retail insurance sector. CDL has spearheaded developments in the aggregator, web and telematics space, including connected home, enrichment and self-service solutions. As a result, the company's robust and innovative technologies have enabled its customers to thrive in the highly competitive UK insurance marketplace. We have built a collaborative and creative culture where we employ agile techniques to deliver our pace-setting applications. We pride

ourselves on cultivating an inspiring working environment with our employees at the heart of our company.

In a nutshell we are the market leading software house in our industry, creating the software, websites & apps for the Insurance & Finance sector across the UK. If you were to go on a price comparison website, approximately 65% of the companies on there are our clients! Department Production Employment Type Permanent - Full Time Location North West UK - Hybrid Workplace type Hybrid Compensation £21,500 - £23,500 / year This role's hiring manager: Jed Shaw

Key Responsibilities

This is a role that will expose you to the very heart of what keeps CDL working every single day. You will need to adopt an effective approach in prioritising your workload but don't worry; before we launch you into your career, there is extensive training and our own STEP programme will ensure your continuous development in insurance product testing.

Skills Knowledge and Expertise

Previous Insurance industry experience desired but not essential

Customer service skills and experience of communicating with colleagues, managers and customers is preferred

We require GCSEs with a minimum grade A-C in Maths and English

Adaptable and able to work to agreed deadlines

Computer literate, with good knowledge of Microsoft Office (Word, Excel)

Excellent problem-solving skills

Benefits

Hybrid Working (2+ Days a Week in the office)

Flexible hours

25 days holiday to start, increasing by 1 day per 1 year of service up to 30 days.

Top employer for 8th year running

Excellent training and development platform

Opportunities for career progression

Health and Wellbeing programme

Virtual activities, lunch and learns, coffee mornings and meetups.

Life and health assurance

Electric Vehicle Scheme

Established Recognition Award System

Great Parental Benefits

Diversity and Inclusion network

Pension scheme

Community projects and volunteer days

Refer a friend bonus

Campus Benefits:

On-site free parking

Open plan modern offices

Quiet Spaces are also available

Shuttle bus to and from the station

Subsidised restaurant

Games room and chill out zone

Annual Hackathon & Deep Racer Events

Social activities, regular social events through our social group Xtra, including a summer BBQ, competitions, bowling, go-karting, football games, Winter party and much more!

Car wash, barber, yoga classes, boot camp and massage services all on site

Cycle to work scheme

Shower and dry rooms

Diversity and inclusion

We're on a journey to keep innovating, that means welcoming new ideas and ways of thinking.

CDL recognises that building a diverse workforce is critical to the success of our business. We strongly encourage applications from a diverse talent pool and welcome the opportunity to discuss flexibility requirements and workplace adjustments with all our applicants.

About CDL Software

The UKs biggest insurance retailers rely on CDLs trend setting solutions to drive success and growth. Our ambition and commitment has produced a track record of delivering exactly that. The result is a client base that includes some of the most profitable insurance operations in the UK.

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