

Knowledge Manager

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Company: Baringa Partners

Location: London

Category: other-general

What you will be doing

The Knowledge Manager is responsible for a range of critical activities to support the management of Baringa's knowledge capital as well as engagement with the consulting business to drive cultural change and take-up of knowledge management services. The role holder will have a seat at the operational leadership table and will have the opportunity to lead programmes of change that have far reaching impact.

Own and drive the programme to improve the recognition and uptake of knowledge management activities across the consulting business.

Engage with key business stakeholders from across the business, including internationally, to drive home the key principles and processes of knowledge management and their importance to ongoing and future consulting engagements.

Support the wider Consulting Operations team through the redevelopment of Baringa's Bid Centre, identifying useful collateral from within the knowledge capital base which the consulting teams can use to improve bid quality and response times.

Develop a programme of cultural change to insert knowledge management into the heart of Baringa's consulting practice, engaging with existing employees and new hires to drive an

uptake in the sharing of knowledge capital across the firm.

Identify opportunities to enhance existing tooling through improved usage of existing functionality, deployment of new functionality, and identification of new or enhanced ways of working.

Own Baringa's content management processes end-to-end, ensuring that they are fit for purpose, work efficiently and effectively across Baringa's geographic locations, and make best use of the existing tools and technology.

Develop the existing knowledge capital taxonomy structure to optimise end users searching for relevant content.

Your skills and experience

Experience leading a Knowledge Management team

Preferably experience within a professional services/management consultancy environment

Knowledgeable about knowledge and data management and associated tools

Experience of developing or streamlining processes and tools to support knowledge sharing

Able to prioritise and respond efficiently and effectively

Expert relationship building and network creation

Functional experience in MS SharePoint OnPrem/Online, MS Teams, Yammer and other MS365 apps

What a career at Baringa will give you

Putting People First.

Baringa is a People First company and wellbeing is at the forefront of our culture. We recognise the importance of work-life balance and flexible working and provide our staff amazing benefits. Some of these benefits include:

Generous Annual Leave Policy: We recognise everyone needs a well-deserved break. We provide our employees with 5 weeks of annual leave, fully available at the start of each year. In addition to this, we have introduced our 5-Year Recharge benefit which allows all employees an additional 2 weeks of paid leave after 5 years continuous service.

Flexible Working: We know that the ‘ideal’ work-life balance will vary from person to person and change at different stages of our working lives. To accommodate this, we have implemented a hybrid working policy and introduced more flexibility around taking unpaid leave.

Corporate Responsibility Days: Our world is important to us, so all our employees get 3 every year to help social and environmental causes and increase our impact on the communities that mean the most to us.

Wellbeing Fund: We want to encourage all employees to take charge and prioritise their own wellbeing. We’ve introduced our annual People Fund to support this by offering every individual a fund to support and manage their wellbeing through an activity of their choice.

Profit Share Scheme: All employees participate in the Baringa Group Profit Share Scheme so everyone has a stake in the company’s success.

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