

M365 Collaboration Engineer

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Company: Euroclear

Location: United Kingdom

Category: computer-and-mathematical

Division: Group Technology Services (GTS)

Please note that this is a permanent position and we do not offer freelance/contract arrangement for the role.

About the team:

M365 & Voice Squad is part of the End User Tribe which aims at delivering a great user experience and excellent support. We support the business by enabling the digital transformation thanks to up to date digitally enabled, unified and cost-effective collaboration space. The focus of the squad is Microsoft365, unified communications (voice & video Cisco/Ms Teams).

About the role:

As **M365 Collaboration Engineer** you and your colleagues are responsible for designing, implementing, and managing the Microsoft 365 platform and services at Euroclear. You will work closely with the business stakeholders, Cyber Security and Infrastructure teams to ensure the optimal performance, security, and compliance of the Microsoft 365 environment.

Responsibilities:

Design, implementation, and full-stack lifecycle support of the M365 environment

Participating in incident remediation efforts to improve reliability/prevent future failure scenarios

Working with service delivery leads and business solution partners to support technology assessments

Optimisation and advanced troubleshooting of Collaboration Solutions

Requirements:

Proven experience in Microsoft 365 architecture, design, and implementation

Expert knowledge of Microsoft 365 products and services, such as SharePoint Online, Teams, OneDrive, Graph API, etc.

Monitoring and troubleshooting Microsoft 365 issues and incidents and provide root cause analysis and resolution

Knowledge of M365 security concepts

Nice to have:

Knowledge ITIL principles

Knowledge of Agile methodology

Experience with programming including shell scripting (PowerShell)

Experience in exchange online

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