

Military - Area Manager - Rochester

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Company: Amazon UK Services Ltd.

Location: Rochester

Category: other-general

This role focuses on those who have military experience interested in working in the private sector. Amazon's military recruiting team is available to discuss the many opportunities within Amazon Operations.

At Amazon, thousands of ex-military are driving innovation and raising the bar on customer experience. On a daily basis, those with military backgrounds are able to apply their knowledge, skills, and leadership abilities in a wide variety of careers – influencing change across the globe.

Operations is the beating heart of Amazon. This key part of our business makes sure we fulfil and dispatch orders efficiently so that our customers get their items on time. As an Area Manager, you'll make sure your site is running as smoothly as it should so that we can meet customer demand. You will be leading a team that helps keep our operations safe, efficient, and of a high quality and taking on a number of projects across our network to drive productivity.

Key job responsibilities

- Create, oversee, and drive a culture of safety and wellbeing
- Analyse and implement changes to keep quality and productivity at a consistently high level
- Oversee projects to streamline processes, optimise productivity and increase quality of service for customers within your area of responsibility

- Analyse shift performance against relevant business objectives, and put in place actions to improve our operational excellence
- Work collaboratively with management-level colleagues to standardise shift practices

A day in the life

You'll work on a shift pattern at one of our sites, making sure it is as productive as it can be. Your main focus will be to own and drive a culture of safety and uphold quality and shift performance standards. You'll also oversee process improvements within your area and drive implementation. A typical day is varied, including everything from routine team management and daily operational responsibilities to process improvement and wide-scale operational contingency tasks. You'll also be a role model and mentor to new managers.

About the team

Amazon couldn't deliver at pace without the Amazon Transportation Service (ATS) team. As part of ATS, you'll be welcomed into a diverse team that plays a central role in our success. Using air, sea and road transport, as well as sortation centres equipped with the latest technology, you'll help Amazon's transport run at maximum efficiency. Our team captures data and uses it to drive decisions. They are key to making Amazon more innovative and efficient.

We put safety first as our people are our priority. And we use the expertise of our people to get packages to their destination – quickly, conveniently and sustainably.

We are open to hiring candidates to work out of one of the following locations:

Rochester, GBR

BASIC QUALIFICATIONS

- A degree (Bachelor's or L6 minimum)
- Relevant experience in people management
- Relevant experience of communicating with a wide range of stakeholders, including your peers and leadership
- Relevant experience in using data or anecdotal evidence to influence business decisions

PREFERRED QUALIFICATIONS

- Experience working with Lean, Six Sigma and Kaizen techniques
- Experience working in another logistics environment
- Relevant experience working with the MS Office suite (Word, Excel, Outlook) in a professional environment

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