

# United Kingdom Jobs Expertini®

## Mobile Customer Service Adviser

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Company: Ultimate Banking

Location: Abingdon

Category: other-general

Role: Mobile Customer Service Adviser

Location: Abingdon

Hours: 35 hrs per week, Mon – Fri 9am - 5pm, plus 2 in 4 Saturdays, 9am - 12pm

Salary Starting: £21,945, plus a non-contractual allowance of £750 per annum to those who hold a Mobile Customer Service Adviser role.

Newbury Building Society is a trusted partner for savings and mortgages, as well as a multi award winning employer. If you are ready for a change and a new challenge, why not apply to join one of our branch teams as a Mobile Customer Service Adviser.

Do you enjoy variety and as well as working with a wide range of customers and colleagues?

Do you want to build or develop your current skills and knowledge?

Here's what you will be doing:

As a Mobile Customer Service Adviser, you'll be based primarily out of our Abingdon branch

but will regularly travel to assist colleagues in other branches such as Didcot

You will welcome, support, and advise customers on their savings accounts, through a variety of methods. This role is varied and interesting and no day will be the same. While your focus will be on providing excellent customer service you will be doing this through cashiering, actioning admin tasks and a whole lot more.

Why work for us?

We want to help you develop –You are provided with digital regulatory training and learning modules via our online platform. There will also be knowledge boosting workshops for you throughout the year. This is all underpinned through support from your team and manager.

We want to look after and reward you- You will receive a generous holiday allowance, contributory stakeholder pension scheme, access to our free NBS Rewards discounts and our wellbeing programmes, and your birthday off.

We want to help others- as well as providing financial services, we support our local communities. This means opportunities to volunteer, fundraise, and help with community events and activities. We give all our employees two paid days of volunteering each year.

Essential skills and experience:

- \* Experience of working with internal and/or external customers to ensure the highest quality service experience.

- \* Evidence of excellent written and verbal communication skills

- \* Full UK driving license/access to car

Desirable skills and experience:

- \* Microsoft Office - Word, Excel, Outlook and Office365

Interviews: We aim to interview successful applicants within 1 week. Feedback provided regardless of outcome. We reserve the right to close this vacancy at any point.

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