United Kingdom Jobs Expertini®

National Account Administrator

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Company: Tailored Recruitment Consultancy

Location: Shipley

Category: management

Tailored Recruitment Consultancy are working closely with a Distribution business in Bradford to recruit an experienced National Account Administrator.

Working with one of the companies most prestigious accounts your duties will involve

Quoting via email or online portal for our designated national based customers.

Converting quotes into sales orders and updating the customer portal or sending order confirmations as appropriate.

Maintaining customer records as required.

Inputting opportunities into CRM system

Dealing with incoming telephone or email enquiries, see the issue through to a positive outcome for both parties

Following up quotes by telephone and logging on CRM.

Clearing completed emails from the communal National Accounts inboxes as required.

Ensuring the department continues its functions in the absence of the Department Manager.
Communicate any issues to the Department Manager as they arise.
Providing our customers with exceptional customer service levels.
The Person
Ability to work with customers over the telpehone and in person
Ability to build strong relationships
Keen eye for detail
Strong IT skills
For further information Apply Now!
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