

Network Infrastructure Engineer

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Company: Hackajob Ltd

Location: Farnborough

Category: computer-and-mathematical

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About the role

Due to the nature of the client and role engagements, every employee needs to be currently holding an active DV Clearance.

Responsibilities

As the Network Infrastructure Engineer you will be expected to contribute towards the creation and ongoing maintenance of technical documentation and provide material to support the project work or the operational support service.

The preferred candidate will demonstrate effective application of IT Support and extensive knowledge across a variety of technologies such as:

* Microsoft Windows Server (including services such as AD, DNS, DHCP) and virtualisation (Hyper-V)

* Microsoft Windows 10, Microsoft Deployment Toolkit, Microsoft Stack Technologies (Sharepoint / SQL Server)

* Anti-Virus applications, Geo-Spatial applications, networking technologies and storage.

About you

They are looking for someone with a passion for IT Support, ideally from an operational support services background.

You will be self-motivated and be able to work autonomously to achieve day to day objectives with significant results on project or operational deliverables, whilst also owning a variety of activities ensuring compliance with project milestones and customer KPI's and SLA's.

You must be an effective communicator, comfortable directly engaging with customers and colleagues. You must also demonstrate an analytical and systematic approach to technical challenges.

You should have a good understanding of

* Have excellent knowledge of Windows Server Environments, from Server 2003 – 2019, including OS build, AD, DNS, DHCP and GPO from design to implementation and support;

* Have excellent knowledge of Windows Desktop Environments such as Windows 10;

* Have good general knowledge of Virtualized Environments such as VMware and Hyper-V;

* Have good general knowledge of TCP/IP and networking technologies;

* Have good general knowledge of Microsoft stack technologies such as SharePoint, MS SQL, MS Exchange & CLI tooling such as PowerShell;

* Have good general knowledge of SAN storage technologies;

- * Have excellent analysis and problem solving skills, taking ownership of complex incidents ensuring these are resolved to the satisfaction of the customer;

- * Possess excellent communication skills;

- * Have experience of producing and updating technical documentation to a high standard;

What they'll give back to you

- * 33 days Annual Leave (including public and privilege holidays)

- * Contributory Pension Scheme

- * Private Medical Insurance

- * Life assurance

- * Vision coverage

- * Dental insurance

- * Employee Assistance Program

- * Income protection

This role will be a fully onsite one, with 5 days per week at the office in Farnborough or Huntingdon, UK.

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