United Kingdom Jobs Expertini®

Night Porter

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Company: Beds and Bars

Location: United Kingdom

Category: other-general

LocationHammersmith, Hammersmith and Fulham, Greater London, United Kingdom

Earnings: to

This role is vital to our success and the enjoyment of our guest's experiences:

At the core of what we do are the four cornerstones of the experience we strive to deliver - one that is Safe, Secure, Fun, and Value for money. When we get this right, the beds fill the bars, and the bars fill the beds".

We're all work and all play – combining a fun-filled, social work environment with professional development and fulfilment. This is a full-time night owl position who will be available to work from 12am - 7am.

Pay is from £11 per hour.

Company Perks

50% off stays at our accommodation.

50% off all food.

50% off all drinks.

Ski trips.

2 Sailing trips per year. Flying lessons. Bespoke Training Program. E-Learning Program. Partnered with License Trade Charity. up to £1000 cash rewards for finding new employees. **Recognition schemes** £100 for employee of the Month. £250 for employee of the Quarter. £2000 for employee of the Year. Extensive Training and Development. X2 Sailing trips per year. Equal tips for all staff (housekeeper, cleaner, chef, bartender). Wicked incentives run centrally (last prize was a £1000 for staff party). **Essential requirements** You must: Be eligible or have all necessary documentation in which to be legally employed in the country, which you are based. All Documentation required by any Local/Regional/National certifying or Governing bodies in which to operate legally within you units' country. Have an up to date/active bank account in your own name. Be able to converse fluently in English. Where live in accommodation is not provided. Have a fixed place of residence and live within a reasonable travelling distance of the hotel/bar.

The Role - Main responsibilities

Booking guests into the Hostel, advising on our offering and services.

Assisting guests with enquires and questions – everything from do you have a hairdryer? to when is breakfast serviced?

Managing the Beds and Bars booking system, ensuring all office administration is accurate.

Ensuring an effective hand over to the day team.

Working with the management team on security and safety.

Advising guests on London attractions.

Previous experience in a customer-based role preferred but not essential.

Person Specification

Customer focus

Be friendly, smiley, sociable and welcoming to our customers, to create a great atmosphere.

Remain calm, patient, and polite, if receiving customer feedback.

Be efficient and organised.

Be helpful and go out of your way to help our customers.

Drive

Be confident and self-motivated.

Demonstrate a passionate commitment to the business.

Welcome and embrace change, with a positive attitude.

Be able to work unsupervised in a busy environment.

Be able to prioritise duties.

Personal integrity

Be honest and reliable.

Be trustworthy and respectful. Attentive to personal hygiene and presentation. Maintain excellent timekeeping and attendance. Be always professional. Teamwork Always be a good team player. Build and maintain good relationships with all team members. Work together with the team to ensure that the hostel/hotel is the best it can be. Be willing to take on jobs to balance the team workload. Be able to communicate well with people of all levels. 0> **Supporting Documents** Apply **Apply Now Cross References and Citations:** 1. Night Porter Canadajobsearch Jobs United KingdomCanadajobsearch / 2. Night Porter BangkokjobsJobs United KingdomBangkokjobs/ 4. Night Porter Thechatgptjobs Jobs United Kingdom Thechatgptjobs / 5. Night Porter Findjobshiringnearme Jobs United KingdomFindjobshiringnearme 🦯 6. Night Porter Directorjobs Jobs United KingdomDirectorjobs ✓ 7. Night Porter RomaniajobsJobs United KingdomRomaniajobs

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