

## Night Supervisor - Ty Hotel Newport

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Company: Celtic Manor Resort

Location: United Kingdom

Category: other-general

**JOB TITLE**– Night Supervisor - Ty Hotel Newport

**DEPARTMENT**– Ty Hotel Newport

**RATE OF PAY** – £ per hour plus excellent benefits!

**CONTRACT TYPE** – Full Time – Permanent

**SHIFT DETAILS** hours - 5 nights per week

### OVERVIEW

We have commenced our search for the perfect team for our new hotel due to open shortly. Are you a talented hospitality expert ready to take on the role of Night Supervisor?

### WHAT ARE WE LOOKING FOR ...

We are looking for a strong character who has a hands-on approach and can deal with the pressures of day-to-day operational issues. Evidence of excellent people management skills is essential as is the ability to organise, inspire and lead a team. Knowledge of 'Opera' would be beneficial but not essential.

You will need a passion for this sector of the industry and delivering outstanding service, in an environment where guests have high expectations. Experience in the Rooms Division sector of the hospitality industry is essential, with a preference for those candidates who have worked in a quality driven, high volume environment.

### WHAT YOU'LL DO ...

Responsible for supporting the Night Duty Manager in the effectively and ensure the night audit process is completed to the Celtic Collection standard. Prepare hotel for following days

business including all F&B and C&E outlets. Keep the environment clean and tidy both front and back of house at all times. Provide support and assistance to all hotel departments during the night operation. Manage all aspects of the emergency procedures during your shift. Train and develop team members within the department to the Collection standards and monitor training to support possible future career progression. Provide leadership across the hotel during the night operation. Contribute to the strategy of the department through support and implementation of requirements set by the department manager. Ensure all team members deliver five star service and are motivated towards providing customer service excellence to our guests.

### **WHATS IN IT FOR YOU...**

As an employee of The Celtic Collection, you can enjoy a range of incredible perks, from free parking whilst on duty, lifestyle and retail discounts for you and your family just to name a few.

Our career development opportunities are as unique as you are, we pride ourselves in being part of your journey every step of the way, starting on your first day where you could start your personalised pathway in-house training course. We are sure you won't be disappointed!

### **WHO ARE WE ...**

The Celtic Collection is a prestigious portfolio of unique hotels and event venues at the gateway to South Wales developed from the success of the Celtic Manor Resort, a flagship business and leisure destination that has been voted the Best UK Hotel for nine of the last 10 years at the Meetings & Incentive Travel Awards.

Host venue of the 2014 NATO Summit and the 2010 Ryder Cup, the Celtic Manor Resort is one of Europe's finest destinations for luxury escapes, family breaks, special occasions, golfing getaways and business events. The resort offers three championship golf courses, luxury spas, exceptional conference facilities and team-building and family activities including archery, adventure golf, laser clays and treetop ropes courses.

As well as the five-star Resort Hotel, the Collection also includes the historic Manor House, the stylish Coldra Court Hotel, 10 luxury self-catering Hunter Lodges, and the essential convenience of Tŷ Hotel Magor. The 170-bedroom Parkgate Hotel was opened in the city centre of Cardiff in Autumn 2021 in partnership with the Welsh Rugby Union, and a second Tŷ Hotel opened its doors at Milford Waterfront in the Spring of 2022 in partnership with the Port of Milford Haven. In September 2019, The Celtic Collection launched the new International Convention Centre Wales (ICC Wales) in a joint venture partnership with Welsh Government.

## RECRUITMENT INFO

In the event we receive a high number of applications, we reserve the right to close this campaign early

In line with the requirements of the Asylum and Immigration Act of 1996, all applicants must be eligible to live and work in the UK. Documented evidence of eligibility will be required from candidates as part of the recruitment process. The Celtic Manor Resort is an equal opportunity employer and would welcome interest from applicants of all ages.

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