

# United Kingdom Jobs Expertini®

## Office 365 Engineer, .M365 Consultant, Exchange

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Company: Experis UK

Location: Belfast Metropolitan Area

Category: other-general

Up to £44k + Benefits  
18 month contract  
2 days on site  
My client a leading IT Solutions provider are seeking to recruit an M365, Office 365 Engineer to join an ever growing Customer Support Function. This client has more than 100000 employees world wide and an unlimited amount of large Enterprise Customers to support. You will bring the below skill set: You own, investigate, and solve customer technical issues, collaborating within and across teams and leveraging troubleshooting tools and practices. You participate in communities with peer delivery roles and, where appropriate, share your knowledge. You develop specific technical and professional proficiency to enable you to resolve customer issues, through training and readiness. You identify potential product defects and escalate appropriately to resolve, contributing to Microsoft product improvements. Fluency in English, with the ability to communicate effectively. Strong communication and interpersonal skills. 3+ years of experience in technical support or related field. Excellent problem-solving and troubleshooting skills. Strong knowledge of Office 365 technology. Strong knowledge of Office Setup & Deployment process. Strong knowledge of Office Core applications: interface, usage/functions and troubleshooting (Word, Excel, PowerPoint, OneNote, Publisher, InfoPath, Access). Understanding Office integration with different platforms: Windows, 3rd party network shares/OS, mobiles, SharePoint, OneDrive. Additionally these would be a nice to have Networking skills and familiarity with communication protocols (ftp, http, etc). Object oriented programming. Scripting: VBS, PowerShell, JavaScript, HTML5. COM = Component Object Model. Technical literacy and hands on experience. Ability to work independently and as part of a team. Strong organizational skills and attention to detail. Additional or Preferred

Qualifications (PQs) Preferred fluency in either French or German with the ability to communicate effectively it's a plus. Relevant Microsoft Technology Certifications Bachelor's degree in computer science, Information Technology (IT), or related field. A similar background such as technical consulting experience, or information technology experience is preferred.

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