

United Kingdom Jobs Expertini®

Online Benefits Consultant

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Company: Aon

Location: United Kingdom

Category: business-and-financial-operations

Online Benefits Consultant

Does working for an organization that harnesses their market leading technology to drive digital engagement with Benefits excite you?

We support our clients with global, market leading capabilities that improves the health, wellbeing, and resilience of employees!

Do you want to work some of the most some of highest profile UK and global companies?

We work with a range of organizations, so they are better informed about the health and wellbeing of their workforce, and better advised on how to deliver great outcomes for their people and business!

You would be aligned to our London office but with the 'hybrid' flexibility to work in the locations that enable you to deliver your best work, including your home, the office and client locations

Aon is in the business of better decisions

At Aon, we shape decisions for the better to protect and enrich the lives of people around the world.

As an organization, we are united through trust as one inclusive, diverse team, and we are passionate about helping our colleagues and clients succeed.

What the day will look like

Responsible for advocating, support and enhance the Best Practice Framework (BPF).

Accountable and responsible for the client requirements, from acceptance of the handover of the Strategic objectives to the delivery team handover. Consistently work to identify change

opportunities that will provide client value.

Utilise Blueprint, the Events Matrix and Benefit Information process to ensure that requirements are produced with the highest levels of quality and consistency. Work effectively with the Engagement, Health, Risk and DC consultant to ensure all their respective requirements inputs are delivered.

Accountable and responsible for ensuring that the client understands the requirements process and is familiar with the tools that will be used to obtain their sign off including, Blueprint, the Events Matrix and Benefit Information. Obtain informed client sign off on requirements and changes to requirements.

Responsible for briefing the Data Analyst before they establish the interface requirements with the client.

Utilise Easy Projects as primary communication method with the project manager to provide updates and to manage progress effectively and on time.

Responsible for walking through requirements with system delivery team as part of the handover to the delivery team.

Provide input to testing in line with the current Test Strategy.

Responsible for briefing the Employee Contact Centre on any changes in requirements using the most appropriate medium for the change.

Manage requirements from change outside of implementation (using the Services & Fee Schedule) and renewal, including change releases and change requests. Send draft Services & Fee Schedule to Client Director to arrange sign off with client.

Adhere to the Aon Non-Negotiables, such as Aon training and other mandatory compliance requirements.

How this opportunity is different

The Online Benefits consultant role in the Online Benefits team is an opportunity to work with Tech that leads the market for some of the most exciting clients in a flexible way that means you can bring your best to the role.

Skills and experience that will lead to success

Detailed expertise in technical benefits consulting

Benefit technology expertise

Ability to work successfully as a team in a matrix-based structure

Effective client management skills

Ability to Identify commercial opportunities

Ability to work in a complex, deadline driven environment

Good communication skills

How we support our colleagues

In addition to our comprehensive benefits package, we encourage a diverse workforce. Plus, our agile, inclusive environment allows you to manage your wellbeing and work/life balance, ensuring you can be your best self at Aon. Furthermore, all colleagues enjoy two “Global Wellbeing Days” each year, encouraging you to take time to focus on yourself. We offer a variety of working style solutions, but we also recognise that flexibility goes beyond just the place of work... and we are all for it. We call this Smart Working!

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