

United Kingdom Jobs Expertini®

Onsite AV Engineer

[Apply Now](#)

Company: London Stock Exchange Group

Location: London

Category: other-general

ABOUT US: LSEG (London Stock Exchange Group) is more than a diversified global financial markets infrastructure and data business. We are dedicated, open-access partners with a dedication to excellence in delivering the services our customers expect from us. With extensive experience, deep knowledge and worldwide presence across financial markets, we enable businesses and economies around the world to fund innovation, manage risk and create jobs. It's how we've contributed to supporting the financial stability and growth of communities and economies globally for more than 300 years. Through a comprehensive suite of trusted financial market infrastructure services - and our open-access model - we provide the flexibility, stability and trust that enable our customers to pursue their ambitions with confidence and clarity. LSEG is headquartered in the United Kingdom, with significant operations in 70 countries across EMEA, North America, Latin America and Asia Pacific. We employ 25,000 people globally, more than half located in Asia Pacific. LSEG's ticker symbol is LSEG. OUR PEOPLE: People are at the heart of what we do and drive the success of our business. Our culture of connecting, creating opportunity and delivering excellence shape how we think, how we do things and how we help our people fulfil their potential. We embrace diversity and actively seek to attract individuals with unique backgrounds and perspectives. We break down barriers and encourage teamwork, enabling innovation and rapid development of solutions that make a difference. Our workplace generates an enriching and rewarding experience for our people and customers alike. Our vision is to build an inclusive culture in which everyone feels encouraged to fulfil their potential. We know that real personal growth cannot be achieved by simply climbing a career

ladder - which is why we encourage and enable a wealth of avenues and interesting opportunities for everyone to broaden and deepen their skills and expertise. As a global organisation spanning 70 countries and one rooted in a culture of growth, opportunity, diversity and innovation, LSEG is a place where everyone can grow, develop and fulfil your potential with meaningful careers.

ROLE SUMMARY: This role falls within the EUC Voice and Video team reporting to the Director of Voice and Video, based in London. The role is focused on providing a day-to-day service for AV/VC requirements to staff within the London Stock Exchange Group. Responsibilities will comprise of both BAU & Project work.

WHAT YOU'LL BE DOING: Deliver a professional service to our workforce for AV/VC requirements including potential meet & greet with our stakeholders to ensure the rooms have been setup ready for meetings Technical knowledge of AV platforms; hands-on experience of troubleshooting issues as and when they arise The bridging and monitoring of live conferences Create and manage system documentation Troubleshooting conferences either on live bridges and VMRs or accessing codecs for point to point calls using remote diagnostic tools including call logs and conference stats. Maintaining bookings & requests from our customers in a timely manner and making sure any escalations are handled accordingly Carrying out daily checks / testing on all AV/VC/Meeting Room equipment, raising faults with 3rd party vendors, making sure equipment is in good working order for all setups Service driven, customer focused, enjoys resolving problems and user interaction Liaise with internal (local/global) teams to help support issues and tests which require our attention Monitor, report and recommend improvements in the overall AV support service

WHAT YOU'LL BRING: At least 3 years' experience working in an Audio Visual support role providing a professional service with focus on supporting a varied client basis Strong knowledge and troubleshooting skills across a wide range of corporate technologies Professional work ethic, able to take on responsibility and meet targets Process and documentation driven Strong understanding of IT support processes and escalation procedures. Knowledge of administering and maintaining MS teams room conferencing devices, specifically Poly (HP) devices. Perform thorough root cause analysis, best practice troubleshooting techniques and processes, and procedures as defined by hardware/software vendors and personal experience. Excellent problem-solving skills and the ability to work under pressure. Good communication and collaboration skills. Willingness to work flexible hours

LSEG is a leading global financial markets infrastructure and data provider. Our purpose is driving financial stability, empowering economies and enabling customers to create sustainable growth. Our

purpose is the foundation on which our culture is built. Our values of Integrity, Partnership, Excellence and Change underpin our purpose and set the standard for everything we do, every day. They go to the heart of who we are and guide our decision making and everyday actions. Working with us means that you will be part of a dynamic organisation of 25,000 people across 65 countries. However, we will value your individuality and enable you to bring your true self to work so you can help enrich our diverse workforce. You will be part of a collaborative and creative culture where we encourage new ideas and are committed to sustainability across our global business. You will experience the critical role we have in helping to re-engineer the financial ecosystem to support and drive sustainable economic growth. Together, we are aiming to achieve this growth by accelerating the just transition to net zero, enabling growth of the green economy and creating inclusive economic opportunity. LSEG offers a range of tailored benefits and support, including healthcare, retirement planning, paid volunteering days and wellbeing initiatives. We are proud to be an equal opportunities employer. This means that we do not discriminate on the basis of anyone's race, religion, colour, national origin, gender, sexual orientation, gender identity, gender expression, age, marital status, veteran status, pregnancy or disability, or any other basis protected under applicable law. Conforming with applicable law, we can reasonably accommodate applicants' and employees' religious practices and beliefs, as well as mental health or physical disability needs. Please take a moment to read this privacy notice carefully, as it describes what personal information London Stock Exchange Group (LSEG) (we) may hold about you, what it's used for, and how it's obtained, your rights and how to contact us as a data subject. If you are submitting as a Recruitment Agency Partner, it is essential and your responsibility to ensure that candidates applying to LSEG are aware of this privacy notice.

[Apply Now](#)

Cross References and Citations:

- 1. Onsite AV Engineer** [Newzealandjobs](#) **Jobs London** [Newzealandjobs](#) ↗
- 2. Onsite AV Engineer** [Lisbonjobs](#) **Jobs London** [Lisbonjobs](#) ↗

3. Onsite AV Engineer MalaysiajobsJobs London Malaysiajobs ↗
4. Onsite AV Engineer EntertainmentjobsnearmeJobs London Entertainmentjobsnearme ↗
5. Onsite AV Engineer Londonjobs Jobs London Londonjobs ↗
6. Onsite AV Engineer Fitnessjobs Jobs London Fitnessjobs ↗
7. Onsite AV Engineer Schooljobsnearme Jobs London Schooljobsnearme ↗
8. Onsite AV Engineer Latinamericajobscentral Jobs London Latinamericajobscentral ↗
9. Onsite AV Engineer Advertisingjobs Jobs London Advertisingjobs ↗
10. Onsite AV Engineer OnlinecommunitycareerhubJobs London Onlinecommunitycareerhub ↗
11. Onsite AV Engineer Taiwanjobs Jobs London Taiwanjobs ↗
12. Onsite AV Engineer StockholmjobsJobs London Stockholmjobs ↗
13. Onsite AV Engineer Phoenixjobs Jobs London Phoenixjobs ↗
14. Onsite AV Engineer Educareer Jobs London Educareer ↗
15. Onsite AV Engineer LebanonjobsJobs London Lebanonjobs ↗
16. Onsite AV Engineer Insurancejobs Jobs London Insurancejobs ↗
17. Onsite AV Engineer Developerjobs Jobs London Developerjobs ↗
18. Onsite AV Engineer Neurologistjobs Jobs London Neurologistjobs ↗
19. Onsite av engineer Jobs London ↗
20. AMP Version of Onsite av engineer ↗
21. Onsite av engineer London Jobs ↗
22. Onsite av engineer Jobs London ↗
23. Onsite av engineer Job Search ↗
24. Onsite av engineer Search ↗
25. Onsite av engineer Find Jobs ↗

Source: <https://uk.expertini.com/jobs/job/onsite-av-engineer-london-london-stock-exchang-1683-36905/>