

Operations Manager – Braintree District Council

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Company: Essex County Council

Location: Essex

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Operations Manager - Braintree District Council

Braintree District Council

Permanent, Full Time

£61,856 to £67,531 per annum

Location: Braintree

Closing Date: 9th May 2024

Essex County Council (ECC) are delighted to be supporting Braintree Council to recruit an .

To apply for this role please click

The Opportunity:

This role has senior management responsibility for the delivery and ongoing development of the Council's frontline services to meet the needs of the District and deliver its statutory responsibilities, ensuring compliance with legislative requirements. The Operations service includes refuse, recycling and commercial waste, the waste transfer station, along with street cleansing, grounds maintenance, markets, street scene enforcement and the associated vehicle and plant provision.

Supporting the Head of Service, the post holder will provide a clear sense of leadership, direction and purpose across the service, ensuring our wide-ranging teams are engaged and motivated to maintain high standards and contribute to service developments.

Fundamental to the role is developing and leading on delivering service improvements, managing budgets and working with Trade Unions to maintain effective relationships.

Alongside this it is critical to build effective relationships with Elected Members, Town and Parish Councils and partner organisations, to enable collaborative working,

Experience:

To be successful in this role you will need to have substantial knowledge and experience of waste management, transport management and fleet maintenance, along with strong evidence of successful strategic leadership in a performance management culture.

You will also have knowledge of relevant legislation and experience of service planning and management in a comparable organisation.

You must be an excellent communicator, able to develop effective relationships and partnerships and be seen as a positive role model and effective influencer.

To be successful in joining us you will need to have the skills to make a difference and be able to lead and inspire. In return, you will receive a competitive salary, benefits and a commitment to your continuing development.

Accountabilities:

Provide senior management to the service areas, ensuring leadership and guidance that supports employees and develops and delivers the Council's ambitions and objectives.

Lead and direct the allocated departmental areas of work ensuring the provision of high-quality customer focused services that are responsive to change, have consideration to commercialisation opportunities and embrace best practice in terms of efficiency and high performance.

Articulate the Council's vision and ambitions within the Operations Department and help ensure its delivery to meet statutory obligations and policy objectives, within allocated budgets, optimising service performance, the use of available resources and the commitment to improve within a whole systems approach.

Contribute to producing business and budget plans for all services, draft and present reports, recommend service improvements, policy development, cost efficiencies and operational standards, ensuring they are effectively managed whilst balancing the demand for service delivery with the resources available and within their approved budgets.

Ensure employees are valued and understand their role in achieving the Council's vision and objectives in a supportive and learning environment.

Through personal example, open commitment and clear action, value and demonstrate the Council's Core values and behaviours and ensure these are fully implemented and maintained throughout the service delivery.

Maintain and foster excellent working relationships and partnerships (internally and externally) to promote collaborative working, enhance the reputation of the Council and actively promote its success and achievements.

Establish effective working relationships with Elected Members, Town and Parish Councils and partner organisations within the context of formal and informal structures and networks.

Ensure that effective consultation, communication and engagement takes place as required with staff, trade union representatives and stakeholders including members, customers, partners, town and parish councils and suppliers.

Attend Portfolio Meetings, Management Board, SMT and DMT and other meetings internally and externally as required, such as committee meetings.

Ensure compliance with health and safety legislation, Risk Assessments and Working Practices associated with the delivery of the services taking account the significant manual workforce.

Maintain personal perspective and self-knowledge by undertaking continuous professional development and developing personal resilience and skills and ensure that this is mirrored throughout the service areas.

Maintain focus on operational and tactical issues by developing and holding a strategic view and an awareness of the Operations' Department's operational and strategic capacity.

Create a supportive learning and self-development environment where a culture of learning is promoted, and constructive feedback across all services is provided/encouraged.

Clarify individual and team direction, priorities and purpose by clarifying objectives and boundaries and being team orientated to problem solving, decision making and to identifying values.

Develop and maintain good working relationships with Trade Union Representatives.

Why choose Braintree District Council?

Braintree is an ambitious and dynamic Council and is becoming one of the fastest growing Districts in the East of England with three growing towns, London just 45 minutes away and the district located directly between the international transport centres of Stansted Airport and Harwich and Felixstowe International Ports. We have a deserved track record for delivering and a strong reputation within the business community.

Braintree District Council is a great place to work. We pride ourselves on our creative, innovative and forward-thinking approach which is led by our employees. We are committed to having an engaged workforce who understand our strategy and how they can help deliver it.

Employee Benefits

Some of the benefits of working for Braintree District Council are:

- * Competitive pay and benefits
- * Flexible working
- * Free parking
- * Local government pension scheme
- * Learning and development for all employees
- * Employee discount scheme
- * Employee recognition schemes
- * Extensive health and wellbeing programme including discounted gym membership

For further information about the post and to apply online, please click

Closing date for receipt of applications: Midnight on Thursday 9th May 2024.

Please Note – Essex County Council is advertising this role on behalf of Braintree District Council and if successful you will be employed by Braintree District Council

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