

## Operations Manager (Retail)

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Company: Reed- UNLIMITED

Location: , , United Kingdom

Category: other-general

Are you a retail Multi site Manager? Have you learnt the job from the bottom up? Planned the rotas? Managed the team? Displayed the stock? Hit the targets? Temptation (Gifts) Ltd is looking for a Retail Operations Manager (ROM) who will act as a key support to their Head of Retail and who will guide and train their managers in the seven stores. Temptation is a family owned concern that has been in business since the 1980's. It currently has stores throughout the Home Counties - Amersham, Berkhamsted, Beaconsfield, Henley, Bracknell, Windsor and Newbury. It has also been online since the year 2000 and operates three websites from the Head Office location in Chesham, Buckinghamshire. The ROM will be responsible for overseeing the performance of the seven outlets by ensuring that Store Managers are performing at the highest level. All stores are fully staffed. All team members are well trained and motivated. All merchandising guidelines are followed. He/she will be responsible for agreeing targets - sales and expenditure - at the beginning of each quarter and then ensuring all steps are taken within each store to achieve them. Working closely to a brief from the Head of Retail the ROM will have responsibility for overseeing store layouts and internal merchandising implementation of window designs implementation of marketing initiatives minimising store theft through regular stock-takes and ongoing training. Skills and Experience required: Proven field management or multi retail store management in a fast paced business - preferably within the gift, card or toy industries. Experience in display and training to merchandise in a similar environment. A dynamic, energetic working style. Excellent administrative skills - ie Office, excel etc. Fluent in English with excellent verbal and written communication skills. Excellent time management

capabilities Clean driving licence. Candidates should already be living in the Home Counties and within a 45 minutes drive to Chesham, HP5 It is envisaged that the Retail Operations Manager will spend several days a week at Head Office and the rest of their time visiting the stores. Temptation operates 7 days a week and therefore there will be some weekend working required. Only applications from experienced High Street Retail Managers will be considered.

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