

## Operations Manager

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Company: Zoom Recruitment Services Ltd

Location: Wakefield

Category: other-general

### **Operations Manager Parcel Sortation - £40-45k/annum Wakefield & Sheffield**

My client a leading UK Distribution company who is on a journey of exponential growth is recruiting for an exceptionally talented and driven Operations Shift Manager.

The Operations Manager role will be driven by key performance indicators (KPIs) and flow management, and it will be focused on overseeing and managing the streamlined functioning of their parcel sortation Hub. A crucial requirement for this role is hands-on experience with Sig Sigma/Continuous Improvement.

#### **Key Responsibilities:**

Manage and oversee the day-to-day operations of the parcel sortation warehouse, ensuring smooth and efficient operations.

Develop and implement strategies to optimise productivity, reduce costs, and improve overall operational performance.

Monitor and analyse key performance indicators (KPIs) to identify areas for improvement and implement necessary changes.

Utilise flow management techniques to ensure timely and accurate sorting, processing, and dispatching of parcels.

Lead and motivate a team of warehouse staff, providing guidance, training, and support to ensure high levels of performance and productivity.

Collaborate with other departments such as logistics, customer service, and quality control, to ensure seamless coordination and communication.

Implement and maintain standard operating procedures (SOPs) to ensure consistency and efficiency in warehouse operations.

Drive continuous improvement initiatives, utilising Six Sigma methodologies and other tools to identify and implement process enhancements.

Ensure compliance with health and safety regulations, maintaining a safe working environment for all staff.

Prepare and present regular reports on operational performance, highlighting achievements, challenges, and proposed solutions.

### **About You:**

Previous experience in running **mechanical sortation hub within a parcel sortation warehouse is essential** .

Proven record of achieving and exceeding KPIs in a fast-paced operational environment.

Strong knowledge and experience in **flow management** techniques.

**Six Sigma certification** and experience in implementing continuous improvement initiatives.

Excellent leadership and people management skills, with the ability to motivate and inspire a team.

Strong analytical and problem-solving abilities, with a keen eye for detail.

Excellent communication and interpersonal skills, with the ability to collaborate effectively with cross-functional teams.

Proficient in using **warehouse management systems** and other relevant software.

Ability to work under pressure and meet tight deadlines.

### **Shift Pattern**

Flexibility to work a shift pattern of 4 days on and 3 days off.

If you are looking to elevate your career please forward your CV and make contact with Recruitment Specialist Eva Tilekoussi to arrange an initial conversation to assess your motivations and interest.

Zoom Recruitment Services Ltd is a specialist employment agency supplying permanent, temporary and contractual staff within the Logistics, Manufacturing, Engineering and NHS sectors. We are also accredited members of the Recruitment and Employment Confederation (REC) and follow professional and ethical working procedures.

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