

Oracle E-Business Suite Team Manager

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Company: Support Revolution

Location: United Kingdom

Category: other-general

We have an excellent opportunity for an Oracle E-Business Suite Team Manager to join our expanding delivery function. This role will take ownership of our Oracle operations, as we continue to provide best in class Oracle support to an ever-growing customer list. This is a fantastic opportunity to join a rapidly expanding organisation, and to progress your Oracle knowledge and career.

About the role: Reporting to the CEO, this role will manage our Oracle E-Business Suite resources and consultants, ensuring that we are providing the best level of functional and technical Oracle support to our customer base. As an Oracle SME, you will be tasked with ensuring that our Oracle support continues to be delivered efficiently, effectively, and professionally. This is a flexible role in terms of location and can be fully remote, based part-time or full-time in our offices in Thatcham, Berkshire, or in our offices in Hyderabad, India, or Dubai.

Responsibilities: Being Support Revolution's lead Oracle E-Business Suite SME, operating as the day-to-day management point for Oracle related activities

- Leading on the delivery of technical and functional solutions to Support Revolution's customer base, in a timely and hands-on manner
- Leading, guiding and supervising the successful delivery of a range of Oracle projects
- Working collaboratively with the wider delivery team to ensure that KPIs and SLAs are continuously monitored and achieved
- Management of a team of Oracle E-Business Suite consultants, including regular 121s, monthly, quarterly, and yearly appraisals
- Ensuring that the wider team is led, coached, and developed
- Contributing to wider pre-sales activity, and supporting the sales team on the sales process when needed
- Ensuring continuous compliance with internal policies and governance
- Ensuring that processes around the Oracle function are continuously

improvedWhat we're looking for:Being an Oracle SME is essential for this role, as is at least 15 years' experience of managing and delivering Oracle E-Business Suite projects and support contracts. Experience in leading and developing a team is needed to succeed, as is an appreciation for working in a high-growth environment. A background in consultancy/a consulting role would be highly beneficial.In-depth experience with Oracle E-Business Suite environments and systems, with ideally a functional Oracle background covering a range of modules including Financials, HR and Payroll.15+ years' experience in delivering Oracle E-Business Suite projects is essentialA strong overall understanding of Oracle productsDemonstrable experience of running Oracle based projects tracking time and cost using tools such as Microsoft Projects to an expert level.Previous experience in leading, developing and growing a team of Oracle consultantsExperience in an Oracle consultancy, or in a lead Oracle consultancy position, would be strongly beneficialGreat communication skills, both internally and externallyA personable, ambitious, and organised personalityBenefits and perks:Generous holiday entitlement (increasing with length of service), plus bank holidays, plus your birthday off on usAn additional annual leave purchase schemePerkbox membership which includes access to discounts and cashback with hundreds of retailersCompany contributed pension, a competitive sick pay scheme, and an Employee Assistance ProgrammeIncredible length of service rewards including bonuses and paid sabbaticalsCompetitive company incentive programmes, including referral schemesRegular reviews, training, and career progression to ensure that you have an exciting journey within our company! This includes access to our personalised online training portalFlexible working arrangementsA great company culture with regular online and in-person social events.About Support Revolution:Support Revolution believes that organisations are being held hostage by Oracle and SAP; paying too much for software support and maintenance and being forced into unwanted upgrades.Our mission is to cut our customers' Oracle and SAP maintenance costs in half, while providing a better quality of service and freeing them from the mandatory upgrade cycle. Our customers are then able to redeploy funds from maintenance to innovation - investing in their own future.We are headquartered in Thatcham, UK, with offices in India, UAE, and the USA. We are a fun, energetic company that likes to reward hard-working employees.If you are ready to work with a high-growth organisation with a unique twist, come and join the revolution!You can learn more about the company here, and you can read more about our amazing team here.Support Revolution does not receive or accept CVs sent by employment agencies, unless they are

invited to do so by the Recruitment team. Any unsolicited CVs received will not be eligible for recruitment fees.

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