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Platform Consultant

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Company: Bell Integration - Driving Digital Transformation

Location: London Area

Category: other-general

OverviewThe Modern Workplace Platform Consultant will work to provide technical oversight to Projects, Programmes and BAU maintenance activities. They will be a productivity and collaboration specialist, as an expert with messaging and migration. This is a hybrid flexible role with some travel to the London office as/when required.

The RoleProvide Technical oversight to Programmes, Projects and BAU maintenance activities. Plan, document and implement small changes where appropriate. Provide detailed review of upcoming releases patches and major platform component updates. Good communication and excellent documentation skills. The ability to work under pressure in a fast-paced environment and use your initiative and experience based on industry best practices. End to end process management. Work as part of a collaborative modern workplace team to provide resource engineering duties in conjunction with partners to relevant projects. Highlight opportunities to improve/evolve service and technology platforms. Assist with testing and validation of changes and/or deployments where necessary. Provide 3rd line support where appropriate & act as a mentor to others within modern workplace. Support wider IT functions with technical knowledge and experience where required. Work with the head of modern workplace & relevant teams as an SME. Demonstrate a customer obsessed mind-set when evaluating solution options and platform improvements. Work with the customers internal IT & corporate processes in order to ensure successful delivery.

Experience & Skills: Document management experiencing using platforms such as SharePoint & OneDrive Microsoft Exchange 2016,2019 in a co-existence/hybrid model with exchange online Migration experience: Migrating mailboxes away from exchange on premise to exchange online utilising native & third party

products. Tenant to Tenant Migration experience using native or third party products Familiarity with security & compliance records such as DMARC/DKIM/SPF. Familiarity with messaging protocols used within the messaging platform, such as Autodiscover, DNS etc Familiarity of knowledge of MFA and SSO technologies Working knowledge of data retention practices such as Microsoft Purview Strong knowledge with productivity & collaboration tools such as Microsoft Office suite including: Outlook, Teams, Viva, Forms. Working knowledge of Power Automate/Power BI Strong knowledge of Enterprise Social Media such as Microsoft Viva, Meta Workplace etc Why Join Bell We prioritise internal development opportunities and offer access to our Udemy training platform Competitive Salary Flexible remote working and a supportive environment for varying personal circumstances A diverse and inclusive work culture Modern vibrant workplaces Company pension Private healthcare/dental care Cycle to work scheme And much more! Protecting your privacy and the security of your data is a longstanding top priority for Bell Integration. Please consult our Privacy Notice ([click here](#)) to know more about how we collect, use and transfer the personal data of our candidates.

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